# **BUDGET 2015**

**ESTIMATES OF NATIONAL EXPENDITURE** 

TELECOMMUNICATIONS AND POSTAL SERVICES

**VOTE 32** 





Department: National Treasury **REPUBLIC OF SOUTH AFRICA** 

# Estimates of National Expenditure

# 2015

**National Treasury** 

**Republic of South Africa** 

25 February 2015



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The 2015 Estimates of National Expenditure e-publications are compiled with the latest available information from departmental and other sources. Some of this information is unaudited or subject to revision.

The Estimates of National Expenditure e-publications for individual votes are available on www.treasury.gov.za.

Compared to the abridged version of the 2015 ENE, the 2015 ENE e-publications provide more detailed information, including on goods and services, transfers and subsidies, as well as on programme specific personnel expenditure. The abridged version of the ENE contains one additional table at the end of a chapter that shows expenditure on infrastructure, whereas the vote ENE e-publications' additional tables also contain summaries of expenditure on conditional allocations to provinces and municipalities; departmental public private partnerships; and donor funding. Budget information is also provided for the public entities that are not shown in detail in the abridged publication. In some e-publications more detailed information at the level of site service delivery is included.

## Foreword

Some of the tough economic conditions occasioned by the 2008 to 2009 global financial crisis continue to plague most parts of the world: Economic growth remains sluggish, unemployment and inequality levels are elevated, while financial markets tend to reposition themselves substantially at the slightest sign of unsettling news. As an open economy, South Africa is highly susceptible to global economic developments, often disproportionately so. In the face of all of this, the 2015 Medium Term Expenditure Framework (MTEF) response provides for positive real growth in expenditure averaging 2.1 per cent per year. The annual budget reaches R1.6 trillion by 2017/18.

True to the commitment government made in the Medium Term Budget Policy Statement (MTBPS) in October 2014, the budget framework sets out departmental programmes and plans that fit within the broad expenditure envelope published last year. To keep our fiscal accounts firmly on a sustainable path, the MTBPS proposed a fiscal policy package that has trimmed overall spending by R25 billion, which is the combined amount for 2015/16 and 2016/17. Government spending does continue to surpass inflation after these adjustments in both years, but growth is marginally slower. In addition, for 2017/18, R45 billion is placed in an unallocated reserve to cushion our plans against unforeseeable eventualities. Further, to achieve our fiscal objectives, government has had to institute carefully selected tax measures too. These are implemented within the framework of a progressive tax system and have been informed by the work of the Davies Tax Committee. The tax proposals are set out in detail in chapter 4 of the Budget Review.

The process of realigning expenditure in response to the closing of the fiscal space is being actively managed, in the context of government's 2014-2019 medium term strategic framework. Some of our aspirations might take longer to realise. Within government's institutions, more urgent and essential existing programmes are being prioritised above other programmes that are reduced. The implementation of some newly proposed programmes will either be phased in over a longer period or, in some cases, possibly even delayed. Social sector spending and key infrastructure spending, as well as other key areas of spending, continue to grow in real terms.

In addition to the reprioritisation of government programmes, the policy frameworks and implementation methodology of programmes are being re-evaluated, with a focus on service delivery of programmes. In line with the 2013/14 National Treasury instruction on cost containment measures, financing programmes must entail a greater share of goods and services budgets being devoted towards core areas of service delivery. The focus of government programmes is being sharpened, both in terms of spatial distribution, and in terms of their nature and emphasis. Effectiveness and efficiency of expenditure is our guiding mantra.

The spending plans contained in the 2015 Budget do respond to our short term needs for economic growth. However, to achieve our ambition of faster growth, which we unquestionably need for pushing back the frontiers of unemployment, poverty and inequality, we must continue to strive towards shifting the composition of expenditure more towards investment, away from consumption. Institutional spending, as always, is being closely monitored, and the ongoing process of realignment continues. The details of the spending of national government departments and its entities are encompassed in the chapters of this publication.

All the expenditure and service delivery information contained in the chapters of this publication result from a wide ranging intergovernmental consultative process, leading to executive approval of reprioritised and realigned spending allocations. Many people have contributed to making this publication possible, particularly my colleagues in national departments and agencies. Their collaboration and understanding during the budget allocation and document drafting processes has been invaluable. Appreciation is also due to the dedicated team at National Treasury for the publication of this highly valuable resource.

Lungisa Fuzile Director-General: National Treasury

# Introduction

#### The Estimates of National Expenditure publications

The Estimates of national Expenditure (ENE) publications provide comprehensive information on how budget resources are generated, how institutions have spent their budgets in previous years, and how institutions plan to spend the resources allocated to them over the MTEF period. Key performance indicators are included for each national government vote and entity showing what the institutions aim to achieve by spending their budget allocations in a particular manner. This information provides Parliament and the public with the necessary tools to hold government accountable against the 14 outcomes set out in the 2014-2019 medium term strategic framework.

The 2015 ENE publications largely retain the scope of information presented in previous years' publications. For ease of comprehension, however, in the 2015 publications information is presented in a more succinct and concise manner in data tables and their accompanying explanatory narratives. The reader can thus more readily understand what each institution is planning to spend its budget on and what it aims to achieve. Each chapter in the abridged 2015 ENE publication relates to a specific budget vote. A separate, more detailed, e-publication is also available for each vote.

Compared to the abridged version of the 2015 ENE, the 2015 ENE e-publications provide more detailed information, including on goods and services, transfers and subsidies, as well as on programme specific personnel expenditure. The abridged version of the ENE contains one additional table at the end of a chapter that shows expenditure on infrastructure, whereas the vote ENE e-publications' additional tables also contain summaries of expenditure on conditional allocations to provinces and municipalities; departmental public private partnerships; and donor funding. Budget information is also provided for the public entities that are not shown in detail in the abridged publication. In some e-publications more detailed information at the level of site service delivery is included.

A separate 2015 ENE Overview e-publication is also available, which contains a description at the main budget non-interest spending level, summarising the ENE publication information across votes. The 2015 ENE Overview contains this narrative explanation and summary tables; a description of the budgeting approach; and also has a write-up on how to interpret the information that is contained in each section of the publications.

## **Telecommunications and Postal Services**

National Treasury Republic of South Africa



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# Vote 32 Telecommunications and Postal Services

#### **Budget summary**

		2015/16			2016/17	2017/18
		Current	Transfers and	Payments for		
R million	Total	payments	subsidies	capital assets	Total	Total
MTEF allocation						
Administration	173.7	172.0	-	1.7	178.6	188.2
International Affairs and Trade	43.4	20.7	22.2	0.5	45.8	48.2
Policy, Research and Capacity	105.6	104.5	-	1.1	111.8	118.1
Development						
ICT Enterprise Development and SOE	447.9	31.1	416.3	0.6	195.2	212.6
Oversight						
ICT Infrastructure Support	642.8	351.4	290.2	1.2	1 014.3	708.2
Total expenditure estimates	1 413.3	679.7	728.6	5.1	1 545.7	1 275.3
Executive authority	Minister of Telecommunicatio	ons and Postal Services				
Accounting officer	Director General of Telecomr	munications and Postal Se	rvices			
Website address	www.doc.gov.za					

The Estimates of National Expenditure e-publications for individual votes are available on www.treasury.gov.za. These publications provide more comprehensive coverage of vote specific information, particularly about goods and services, transfers and subsidies, personnel, public entities, donor funding, public private partnerships, conditional allocations to provinces and municipalities and expenditure information at the level of service delivery, where appropriate.

#### Vote purpose

Develop information and communication technology (ICT) policies and legislation that create favourable conditions for accelerated and shared sustainable economic growth that positively impacts on the wellbeing of all South Africans.

#### Mandate

The Department of Telecommunications and Postal Services is mandated to develop ICT policies that create conditions for an accelerated and sustained shared growth of the South African economy, and to ensure the development of robust, reliable, secure and affordable ICT infrastructure. This is to contribute to the development of an inclusive information society in which information and ICT tools are key drivers of economic and societal development. The Electronic Communications Act (2005) allows the Minister of Telecommunications and Postal Services to draft policies in order to fulfil South Africa's obligations under bilateral, multilateral, and international treaties and conventions; set guidelines for the determination of certain licence fees by the Independent Communications Authority of South Africa; promote universal service and electronic communications services in underserviced areas; promote the participation of small business in the ICT sector; and enhance the capacity of and exercise oversight of state owned enterprises. The department also contributes to building an ICT skills base in the country in order to ensure equitable prosperity and global competitiveness.

In addition to the Electronic Communications Act (2005), the department's mandate is derived from the following legislation:

- the Electronic Communications and Transactions Act (2002)
- the Sentech Act (1996)
- the Postal Services Act (1998)
- the South African Post Office SOC Ltd Act (2011)
- the South African Postbank Limited Act (2010)
- the State Information Technology Agency Act (1998)
- the Broadband Infraco Act (2007).

#### Selected performance indicators

Indicator	Programme	Outcome		Past		Current	Projections		
			2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Number of ICT position papers developed for international engagements per year	International Affairs		5	5	3	5	5	5	5
Number of identified government institutions connected as part of the national broadband plan: digital development (phase 1) per year <sup>1</sup>	ICT Infrastructure Support	Outcome 6: An efficient, competitive and responsive economic infrastructure network	_1	_1	_1	_1	1 296	500	500
Number of identified schools connected as part of the national broadband plan: digital development (phase 1) per year <sup>1</sup>	ICT Infrastructure Support		_1	_1	_1	_1	972	300	300

1. This is a new indicator, starting from 2015/16.

#### Expenditure analysis

The national development plan considers ICT to be a critical enabler of economic development, mainly because enhanced communication and information flows improve productivity and efficiency. The Department of Telecommunications and Postal Services will thus focus on the development of various aspects of ICT policy, increased broadband coverage, the migration to digital broadcasting, and a new postal services delivery model over the medium term. These activities all contribute to outcome 6 of government's 2014-2019 medium term strategic framework (an efficient, competitive and responsive economic infrastructure network).

In accordance with the national macro organisation of the state announced by the president in May 2014, all telecommunications and postal services functions must be moved from the old Department of Communications to the newly created Department of Telecommunications and Postal Services. The department takes over the State Information Technology Agency from the Department of Public Service and Administration, and Broadband Infraco from the Department of Public Enterprises. The Independent Communications Authority of South Africa and the South African Broadcasting Corporation move to the new Department of Communications. The human resources migration process has been finalised. At the end of September 2014, the Department of Telecommunications and Postal Services had 376 funded posts, of which 39 are expected to be vacant by the end of 2014/15.

#### **ICT policy**

The department aims to create favourable conditions for economic growth by developing 5 ICT position papers over the medium term. The department will also contribute to decreasing the cost of communicating by developing a local loop strategy. (Local loop refers to the final section of a physical circuit that links a subscriber's premises to the edge of a service provider's network.) In addition, it will issue a policy directive on pricing transparency and conduct a study on agreements between operators to share their networks to provide services in areas where they do not have coverage (national roaming). The department will release a white paper on the national integrated ICT policy and draft the National Integrated ICT Bill for tabling in Parliament in 2016/17.

These activities are funded in the *ICT Policy, Research and Capacity Development* programme, and account for the high proportion of spending on goods and services for consultants over the medium term (an average 26.2 per cent per year). Expenditure in the *Economic and Market Analysis* subprogramme is expected to grow at an average annual rate of 66.9 per cent over the medium term as capacity is developed within the department to support the development of these policies.

#### **Broadband coverage**

South Africa Connect is the 2013 broadband policy, strategy and plan to improve broadband penetration in South Africa. The purpose is to catalyse broadband connectivity, aiming to provide access to broadband to 50 per cent of the population by 2016 and 90 per cent by 2020. The policy also calls for the appointment of a broadband council and the creation of a wholesale open access network. The policy is based on 4 pillars: digital readiness, digital future, digital opportunity and digital development. An additional allocation of R740 million over the medium term in the *Broadband* subprogramme of the *ICT Infrastructure Support* programme supports

the implementation of the first phase of the digital development pillar. This phase focuses on providing broadband connection services to schools, health clinics and other government facilities in 8 districts where national health insurance is being piloted. Spending translates as average annual growth of 88 per cent over the medium term in the subprogramme, and will deliver 2 296 connected government institutions and 1 572 connected schools by 2017/18. Implementing agents and service providers will be contracted to assist with project management and developing the required infrastructure and services.

#### **Migration to digital broadcasting**

The department will support the Department of Communications to ensure that South Africa meets the International Telecommunications Union deadline of June 2015 for countries to migrate from analogue to digital broadcasting. The Universal Service and Access Agency of South Africa will administer a subsidy scheme to support the technology change, and the department will provide a subsidy to Sentech for implementing dual illumination. Transfers to the Universal Service and Access Fund are projected to be R1 billion over the medium term. R109 million is to be reprioritised in 2015/16 from the allocations for broadcasting digital migration in the Universal Service and Access Fund to Sentech, and R196 million is to be reprioritised to the Universal Service and Access Agency for distribution and project management tasks. Spending on broadcasting digital migration is in the ICT Infrastructure Support programme, which accounts for 53.3 per cent of the department's expected total spending over the medium term. Transfers and subsidies to the Universal Service and Access Fund are projected to decrease over the medium term as the migration is expected to be completed, reflected in the projected average annual decrease of 34.7 per cent in the Digital Terrestrial Television subprogramme over the period.

#### Universal postal services

Additional funding of R64.9 million has been approved for 2015/16 for the South African Post Office to implement a new delivery model to meet its universal service obligations. The new model involves a combination of mobile units and retail postal agencies as opposed to bricks and mortar structures, and is expected to lower the cost of postal services delivery in underserviced areas. Spending is in the ICT Enterprise Development and SOE Oversight programme.

#### Expenditure trends

Table 32.2 Vote expenditure trends by programme and economic classification

Programmes

1. Administration

2. International Affairs and Trade

3. Policy, Research and Capacity Development

4. ICT Enterprise Development and SOE Oversight

Programme	Annual budget	Adjusted appropriation	Audited outcome	Annual budget	Adjusted appropriation	Audited outcome	Annual budget	Adjusted appropriation	Audited outcome	Annual budget	Adjusted appropriation	Revised estimate	Outcome/Annual budget Average (%)	Outcome/Adjusted appropriation Average (%)
R million		2011/12			2012/13			2013/14			2014/15		2011/12	- 2014/15
Programme 1	148.5	149.7	156.4	152.6	197.0	199.4	216.1	216.1	201.2	216.4	230.4	171.3	99.3%	91.8%
Programme 2	40.9	41.4	39.2	38.0	41.0	41.5	33.3	33.3	38.5	36.8	36.8	33.9	102.8%	100.4%
Programme 3	111.7	112.8	106.4	100.2	107.9	114.3	84.4	89.4	88.3	98.0	121.0	111.3	106.5%	97.5%
Programme 4	1 029.6	1 030.5	372.9	1 106.0	1 073.6	218.8	708.1	761.1	176.5	719.2	742.4	210.6	27.5%	27.1%
Programme 5	558.4	668.5	650.6	315.5	235.5	443.9	1 002.0	1 272.2	1 196.9	523.0	1 106.0	1 008.4	137.6%	100.5%
Total	1 889.1	2 002.9	1 325.4	1 712.3	1 655.0	1 017.9	2 043.9	2 372.1	1 701.5	1 593.4	2 236.7	1 535.4	77.1%	67.5%
Change to 2014 Budget estimate					•			•			643.2			

#### Table 32.2 Vote expenditure trends by programme and economic classification

Economic classification
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Economic classification				•										_
	Annual budget	Adjusted appropriation	Audited outcome	Annual budget	Adjusted appropriation	Audited outcome	Annual budget	Adjusted appropriation	Audited outcome	Annual budget	Adjusted appropriation	Revised estimate	Outcome/Annual budget Average (%)	Outcome/Adjusted appropriation Average (%)
	Ā	a		A	9		A	50		Ā	a		ng Ng	out
R million		2011/12			2012/13			2013/14			2014/15		2011/12	- 2014/15
Current payments	585.2	589.1	356.3	475.5	421.0	402.2	484.8	760.0	744.9	503.4	524.7	427.2	94.2%	84.1%
Compensation of	171.7	173.2	144.8	182.9	184.5	148.2	195.0	195.0	158.5	204.6	204.6	176.5	83.3%	82.9%
employees	412.6	115 0	011.4	202.6	006 F	254.0	200.0	EGE O	E0C 4	200.0	220.4	050.7	100 69/	94 70/
Goods and services of which:	413.6	415.9	211.4	292.6	236.5	254.0	289.8	565.0	586.4	298.8	320.1	250.7	100.6%	84.7%
Administrative fees	1.9	1.9	2.5	1.5	1.5	2.6	1.6	1.6	2.1	1.7	1.7	1.7	134.4%	134.2%
Advertising	12.3	12.3	9.1	7.0	51.2	39.9	65.8	65.8	49.6	46.3	46.3	6.3	79.8%	59.8%
Assets less than the	6.1	6.1	1.0	4.9	4.9	0.4	4.0	4.0	0.4	5.6	5.6	5.6	35.9%	35.9%
capitalisation threshold									10 5				000 404	000 404
Audit costs: External	2.2 0.9	2.2 0.9	6.2 0.4	2.2 0.6	2.2 0.6	14.7 0.3	2.2 0.6	2.2 0.6	10.5 0.4	2.6 0.7	2.6 0.7	2.6 0.7	366.4% 62.7%	366.4% 62.7%
Bursaries: Employees Catering: Departmental	2.5	2.5	2.2	0.0 1.5	0.0 1.5	0.3 3.5	0.0 1.5	0.0 1.5	0.4 3.4	1.7	1.7	1.7	148.6%	148.4%
activities	2.0	2.0	2.2	1.0	1.0	0.0	1.0	1.0	0.4	1.1	1.1	1.1	140.070	140.470
Communication	6.8	6.8	4.9	6.0	6.0	5.3	5.2	5.3	5.3	6.3	6.3	6.3	90.0%	89.9%
Computer services	4.8	4.8	3.3	3.2	3.2	3.4	1.9	2.2	3.4	2.5	2.5	2.5	102.9%	100.4%
Consultants and	123.4	125.8	56.4	156.9	71.9	71.7	83.3	396.4	410.1	86.3	81.3	79.4	137.3%	91.5%
professional services: Business and advisory														
services														
Consultants and	85.1	85.1	-	0.1	0.1	-	0.1	0.1	-	0.1	0.1	0.1	0.1%	0.1%
professional services:												-		
Infrastructure and planning														
Consultants and	2.5	2.5	1.2	2.8	2.8	0.5	2.5	2.5	2.1	2.7	2.7	2.7	62.1%	62.1%
professional services:														
Legal costs Contractors	16.8	16.8	14.0	3.3	3.1	2.4	15.2	4.2	4.0	16.6	16.6	16.6	71.3%	90.8%
Agency and support/	27.4	27.4	-	0.7	0.7	0.9	27.5	0.8	0.1	29.3	52.5	26.5	32.5%	33.9%
outsourced services														
Entertainment	0.5	0.5	0.1	0.5	0.5	0.2	0.5	0.5	0.4	0.6	0.6	0.6	60.6%	60.3%
Fleet services (including	0.5	0.5	0.6	0.5	0.5	0.6	0.6	0.6	1.9	0.6	0.6	0.6	174.5%	174.5%
government motor transport)														
Inventory: Other supplies	_	_	0.2	_	0.3	0.1	0.2	0.2	_	0.2	0.2	0.2	104.6%	63.3%
Consumable supplies	0.3	0.3	-	0.3	-	-	-	-	0.1	0.1	0.1	0.1	25.3%	42.8%
Consumables: Stationery,	7.8	7.8	5.6	6.1	6.1	6.3	5.0	5.1	4.5	6.4	6.9	7.1	93.0%	90.7%
printing and office supplies	20.0	20.0	20.4	00 7	24.7	20.4	00.7	00.7	20.0	24.0	24.0	24.0	400.00/	101 10/
Operating leases Property payments	29.0 12.1	29.0 12.1	38.4 9.3	29.7 12.3	31.7 10.9	38.4 10.9	28.7 10.7	28.7 10.7	38.0 9.8	31.2 11.4	31.2 11.4	31.2 11.4	123.2% 89.4%	121.1% 92.1%
Transport provided:	1.1	1.1	9.5	0.6	0.6	10.9	0.6	0.6	9.0	0.6	0.6	0.6	22.2%	22.2%
Departmental activity														
Travel and subsistence	32.6	32.6	34.5	22.8	22.7	37.9	19.3	18.7	28.6	25.2	25.2	24.6	125.6%	126.5%
Training and development	8.2	8.2	10.5	6.5	6.5	4.6	7.9	7.9	2.2	10.9	10.9	10.9	84.0%	84.0%
Operating payments Venues and facilities	17.4 11.3	17.4 11.3	3.9 6.9	16.8 6.0	1.6 5.5	5.1 4.3	4.8	4.8	1.3 5.9	3.1 5.9	3.1 8.4	2.3 8.0	34.1% 90.0%	57.4% 83.9%
Rental and hiring			0.9	0.0	- 0.0	4.5	4.0	4.0	2.1	5.9	0.4	0.0	90.076	03.970
Transfers and subsidies	1 299.6	1 409.5	964.6	1 131.9	1 229.1	609.5	1 554.0	1 607.0	953.5	1 084.5	1 704.5	1 101.1	71.6%	61.0%
Departmental agencies	692.7	692.7	379.3	759.4	775.4	369.4	773.4	788.4	395.9	771.4	1 322.4	946.2	69.8%	58.4%
and accounts			~			~								
Higher education institutions	-	-	0.1	-	-	0.1	-	-	-	-	-	-	-	-
Foreign governments and	_	_	11.7	_	16.2	21.4	16.2	16.2	20.9	16.2	16.2	16.2	216.9%	144.6%
international organisations					10.2	21.4	10.2	10.2	20.0	10.2	10.2	10.2	210.070	1 44.0 /0
Public corporations and	603.2	713.1	569.4	368.6	433.6	217.8	764.4	802.4	535.4	297.0	366.0	138.8	71.9%	63.1%
private enterprises														
Non-profit institutions Households	3.7	3.7	4.0	3.9	3.9	0.3	-	-	0.4	-	-	-	62.4%	62.4%
Payments for capital	4.3	4.3	0.1 <b>2.5</b>	104.9	4.9	0.5 <b>5.9</b>	5.2	- 5.2	1.0 <b>2.5</b>	5.5	7.5	- 7.1	15.0%	82.5%
assets	4.5	4.5	2.5	104.3	4.3	5.5	5.2	5.2	2.5	5.5	1.5	7.1	10.0 /0	02.0 /0
Buildings and other fixed	-	-	-	100.0	-	-	-	-	-	-	-	-	-	-
structures														
Machinery and equipment	4.3	4.3	2.3	4.8	4.8	5.5	5.2	5.2	2.4	5.5	5.5	5.1	77.8%	77.8%
Software and other intangible assets	-	-	0.2	0.1	0.1	0.4	-	-	0.1	-	2.0	2.0	4041.5%	127.2%
Payments for financial	-	_	2.1	_	-	0.3	-	-	0.6	_	-	-	_	
assets						0.0			0.0			_		
Total	1 889.1	2 002.9	1 325.4	1 712.3	1 655.0	1 017.9	2 043.9	2 372.1	1 701.5	1 593.4	2 236.7	1 535.4	77.1%	67.5%

#### **Expenditure estimates**

# Table 32.3 Vote expenditure estimates by programme and economic classification Programmes 1. Administration 2. International Affairs and Trade 3. Policy, Research and Capacity Development 4. ICT Enterprise Development and SOE Oversight 5. ICT Infrastructure Support Programme Average Expenditure/

Programme	Revised	Average growth rate	Expenditure/ total: Average				Average growth rate	Expenditure/ total: Average
_	estimate	(%)	(%)		n expenditure estim		(%)	(%)
R million	2014/15	2011/12 -		2015/16	2016/17	2017/18	2014/15 -	
Programme 1	171.3	4.6%	13.1%	173.7	178.6	188.2	3.2%	12.3%
Programme 2	33.9	-6.5%	2.7%	43.4	45.8	48.2	12.5%	3.0%
Programme 3	111.3	-0.4%	7.5%	105.6	111.8	118.1	2.0%	7.7%
Programme 4	210.6	-41.1%	17.5%	447.9	195.2	212.6	0.3%	18.5%
Programme 5	1 008.4	14.7%	59.1%	642.8	1 014.3	708.2	-11.1%	58.5%
Total	1 535.4	-8.5%	100.0%	1 413.3	1 545.7	1 275.3	-6.0%	100.0%
Change to 2014				176.1	155.9	233.3		
Budget estimate								
Economic classification								
Current payments	427.2	-10.2%	34.6%	679.7	766.6	796.1	23.1%	46.3%
Compensation of employees	176.5	0.6%	11.3%	191.8	204.7	217.1	7.1%	13.7%
Goods and services	250.7	-15.5%	23.3%	487.9	561.8	579.0	32.2%	32.6%
of which:	2000		201070			010.0	02.270	02.070
Administrative fees	1.7	-2.6%	0.2%	1.8	1.9	2.0	4.7%	0.1%
Advertising	6.3	-20.0%	1.9%	7.6	7.7	7.7	6.6%	0.5%
Assets less than the capitalisation	5.6	-3.0%	0.1%	5.6	5.9	6.2	3.7%	0.4%
threshold	5.0	-3.0%	0.170	0.0	0.9	0.2	5.7 %	0.4%
	2.6	E 20/	0.6%	0.7	2.0	2.0	E 00/	0.00/
Audit costs: External	2.6	5.3%	0.6%	2.7	2.9	3.0	5.2%	0.2%
Bursaries: Employees	0.7	-5.8%	-	0.8	0.8	0.9	7.1%	0.1%
Catering: Departmental activities	1.7	-12.0%	0.2%	1.8	1.7	1.8	1.9%	0.1%
Communication	6.3	-2.5%	0.4%	6.5	6.8	7.2	4.2%	0.5%
Computer services	2.5	-18.9%	0.2%	3.4	3.6	3.8	14.1%	0.2%
Consultants and professional	79.4	-14.2%	11.1%	95.9	142.4	149.1	23.4%	8.1%
services: Business and advisory services								
Consultants and professional services: Infrastructure and planning	0.1	-88.9%	-	0.1	0.1	-	-100.0%	-
Consultants and professional	2.7	3.7%	0.1%	2.0	2.1	2.3	-6.2%	0.2%
services: Legal costs	16.6	-0.4%	0.7%	17.2	4.5	4.7	-34.5%	0.7%
Contractors								
Agency and support/outsourced services	26.5	-1.1%	0.5%	230.0	268.7	272.1	117.3%	13.8%
Entertainment	0.6	5.7%	-	0.6	0.6	0.7	6.3%	-
Fleet services (including government motor transport)	0.6	10.0%	0.1%	0.7	0.8	0.8	11.4%	0.1%
Inventory: Other supplies	0.2	-	-	0.2	0.2	0.3	5.0%	-
Consumable supplies	0.1	-47.0%	-	0.1	0.1	0.1	3.8%	-
Consumables: Stationery, printing	7.1	-3.0%	0.4%	6.4	6.8	7.2	0.4%	0.5%
and office supplies								
Operating leases	31.2	2.6%	2.6%	42.7	44.6	46.6	14.2%	2.9%
Property payments	11.4	-1.8%	0.7%	12.0	12.6	13.3	5.1%	0.9%
Transport provided: Departmental	0.6	-15.8%	-	0.7	0.7	0.7	5.1%	0.070
activity	0.0	10.070		0.7	0.7	0.7	0.170	
Travel and subsistence	24.6	-9.0%	2.2%	28.7	25.0	26.4	2.5%	1.8%
Training and development	10.9	9.7%	0.5%	11.9	12.4	12.9	6.0%	0.8%
Operating payments	2.3	-48.8%	0.2%	3.0	3.2	3.4	12.9%	0.0%
Venues and facilities	2.3	-40.0% -10.7%	0.2%	3.0 5.3	3.2 5.5	3.4 5.8	-10.5%	0.2%
Transfers and subsidies		-10.7% - <b>7.9%</b>	65.0%				-70.5% -24.5%	
	1 101.1			728.6	774.1	474.0		53.3%
Departmental agencies and accounts	946.2	11.0%	37.5%	532.6	750.8	449.5	-22.0%	46.4%
Foreign governments and international organisations	16.2	-	1.3%	22.2	23.4	24.5	14.9%	1.5%
Public corporations and private enterprises	138.8	-42.0%	26.2%	173.9	-	-	-100.0%	5.4%
Payments for capital assets	7.1	18.6%	0.3%	5.1	5.0	5.3	-9.6%	0.4%
Machinery and equipment	5.1	6.3%	0.3%	5.1	5.0	5.3	-9.0%	0.4%
Software and other intangible assets	2.0	0.5%	0.5 /0	J.1	5.0	5.5	-100.0%	0.470

#### **Personnel information**

#### Table 32.4 Vote personnel numbers and cost by salary level and programme<sup>1</sup>

Programmes 1. Administration

2. International Affairs and Trade

3. Policy, Research and Capacity Development 4. ICT Enterprise Development and SOE Oversight

5. ICT Infrastructure Support

		er of posts nated for																	
		arch 2015			Nur	nber and o	cost <sup>2</sup> of	person	nel posts t	filled / p	lanned	for on fun	ded esta	blishm	ent			Nu	mber
-	Number of funded	Number of posts additional																Average	Salary level/total: Average
	posts	to the	ŀ	Actual		Revis	sed esti	mate			Medi	um-term e	expendit	ure est	imate			(%)	(%)
		establishment	2	013/14		2	014/15		2	015/16		2	016/17		20	017/18		2014/15	5 - 2017/18
Telecommuni	cations ar				Unit			Unit			Unit			Unit			Unit		
Services	,		Number	Cost		Number	Cost		Number	Cost		Number	Cost		Number	Cost	Cost		
Salary level	376	52	312	158.5	0.5	337	176.5	0.5	337	191.8	0.6	337	204.7	0.6	337	217.1	0.6	-	100.0%
1 – 6	33	52	51	3.2	0.1	29	5.4	0.2	29	5.5	0.2	29	6.2	0.2	29	6.6	0.2	-	8.6%
7 – 10	126	-	109	30.7	0.3	118	36.7	0.3	118	43.6	0.4	118	48.5	0.4	118	51.2	0.4	-	35.0%
11 – 12	85	-	66	41.9	0.6	76	42.9	0.6	76	44.9	0.6	76	46.5	0.6	76	50.3	0.7	-	22.6%
13 – 16	127	-	84	79.1	0.9	110	85.9	0.8	110	91.4	0.8	110	96.7	0.9	110	102.0	0.9	-	32.6%
Other	5	-	2	3.7	1.8	4	5.6	1.4	4	6.3	1.6	4	6.8	1.7	4	7.0	1.7	-	1.2%
Programme	376	52	312	158.5	0.5	337	176.5	0.5	337	191.8	0.6	337	204.7	0.6	337	217.1	0.6	-	100.0%
Programme 1	192	52	164	64.0	0.4	172	70.1	0.4	172	70.9	0.4	172	76.6	0.4	172	81.7	0.5	-	51.0%
Programme 2	23	-	18	10.3	0.6	19	10.8	0.6	19	13.3	0.7	19	14.1	0.7	19	14.9	0.8	-	5.6%
Programme 3	92	-	70	52.1	0.7	88	55.3	0.6	88	68.4	0.8	88	72.8	0.8	88	77.2	0.9	-	26.1%
Programme 4	34	-	10	9.5	0.9	29	21.0	0.7	29	20.0	0.7	29	21.6	0.7	29	22.5	0.8	-	8.6%
Programme 5	35	-	50	22.7	0.5	29	19.3	0.7	29	19.1	0.7	29	19.6	0.7	29	20.8	0.7	-	8.6%

ovided by the department and may not necessarily reconcile with official government personnel d 2. Rand million.

#### **Departmental receipts**

#### Table 32.5 Departmental receipts by economic classification

						Average growth	Receipt item/ total:				Average growth	Receipt item/ total:
				Adjusted	Revised	rate	Average				rate	Average
	Au	dited outcom	e	estimate	estimate	(%)	(%)	Medium-te	erm receipts	estimate	(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014	/15	2011/12	- 2014/15	2015/16	2016/17	2017/18	2014/1	5 - 2017/18
Departmental receipts	1 419 736	1 668 613	1 710 048	1 745 226	1 669 934	5.6%	94.4%	1 669 902	1 669 954	1 669 891	-	100.0%
Sales of goods and	159	170	123	60	60	-27.7%	-	62	64	66	3.2%	-
services produced by												
department												
Sales by market	98	117	65	-	-	-100.0%	-	-	-	-	-	-
establishments												
of which:												
Rent received	98	117	65	-	-	-100.0%	-	-	-	-	-	-
Administrative fees	1	9	8	10	25	192.4%	-	25	25	25	-	-
of which:												
Cryptography law annual	1	9	8	10	25	192.4%	-	25	25	25	-	-
fees												
Other sales	60	44	50	50	35	-16.4%	-	37	39	41	5.4%	-
of which:												
Commission on insurance	34	44	50	50	35	1.0%	-	37	39	41	5.4%	-
Other	26	-	-	-	-	-100.0%	-	-	-	-	-	-
Sales of scrap, waste,	-	36	-	-	-	-	-	-	-	-	-	-
arms and other used												
current goods												
of which:												
Sales tender documents	-	36	-	-	-	-	-	-	-	-	-	-
Transfers received	-	-	-	728	-	-	-	-	-	-	-	-
Interest, dividends and	1 418 988	1 667 467	1 708 937	1 742 926	1 669 593	5.6%	94.4%	1 669 559	1 669 609	1 669 539	-	100.0%
rent on land												
Interest	712	746	807	633	2 872	59.2%	0.1%	2 838	2 888	2 818	-0.6%	0.2%
Dividends	1 418 276	1 666 721	1 708 130	1 742 293	1 666 721	5.5%	94.3%	1 666 721	1 666 721	1 666 721	-	99.8%
of which:												
Telkom dividend	300 219	-	-	-	-	-100.0%	4.4%	-	-	-	-	-
Vodacom dividend	1 118 057	1 666 721	1 708 130	1 742 293	1 666 721	14.2%	89.9%	1 666 721	1 666 721	1 666 721	-	99.8%

Table 32.5 Depart	mental rec	eipts by (	economic	c classific	ation							
Departmental receipts						Average	Receipt item/				Average	Receipt item/
						growth	total:				growth	total:
				Adjusted	Revised	rate	Average				rate	Average
	Au	dited outcome	•	estimate	estimate	(%)	(%)	Medium-te	erm receipts	estimate	(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014	/15	2011/12	2 - 2014/15	2015/16	2016/17	2017/18	2014/1	5 - 2017/18
Transactions in	589	940	988	1 512	281	-21.9%	-	281	281	286	0.6%	-
financial assets and												
liabilities												
National Revenue Fund	-	381 560	-	-	-	-	5.6%	-	-	-	-	-
receipts												
of which:												
2010 FIFA close-up	-	381 560	-	-	-	-	5.6%	-	-	-	-	-
project												
Total	1 419 736	2 050 173	1 710 048	1 745 226	1 669 934	5.6%	100.0%	1 669 902	1 669 954	1 669 891	-	100.0%

#### Table 32.5 Departmental receipts by economic classification

#### Programme 1: Administration

#### Programme purpose

Provide strategic leadership, management and support services to the department.

#### **Expenditure trends and estimates**

Table 32.6 Administration expenditure trends and estimates by subprogramme and economic classification

Subprogramme					Average	Expen- diture/				Average	Expen- diture/
					growth	Total:				growth	Total:
	Aur	lited outcome		Adjusted appropriation	rate (%)	Average (%)	Medium	-term expend estimate	liture	rate (%)	Average (%)
R thousand	2011/12	2012/13	2013/14	2014/15		- 2014/15	2015/16	2016/17	2017/18		- 2017/18
Ministry	3 622	3 629	3 668	4 103	4.2%	2.0%	4 292	4 575	4 863	5.8%	2.4%
Departmental Management	33 510	33 333	35 315	40 372	6.4%	18.6%	29 814	26 531	28 043	-11.4%	16.6%
Internal Audit	3 199	5 450	3 828	6 510	26.7%	2.5%	8 218	8 578	8 943	11.2%	4.3%
Corporate Services	53 980	87 940	89 109	95 103	20.8%	42.4%	52 261	54 196	57 940	-15.2%	34.5%
Financial Management	54 885	63 508	63 279	56 483	1.0%	31.0%	69 932	75 067	78 306	11.5%	37.2%
Office Accommodation	7 171	5 521	6 037	8 731	6.8%	3.6%	9 133	9 617	10 098	5.0%	5.0%
Total	156 367	199 381	201 236	211 302	10.6%	100.0%	173 650	178 564	188 193	-3.8%	100.0%
Change to 2014				40 000							
Budget estimate											
Economic classification	450.077	400.400	400.040		40.00/	00.00/	474.050	470.044	400.050	0.5%	00.00/
Current payments	153 077	193 406	199 013	207 298	10.6%	98.0%	171 956	176 814	186 356	-3.5%	98.8%
Compensation of employees	58 271	65 426	63 956	70 089	6.3%	33.5%	70 911	76 606	81 722	5.3%	39.8%
Goods and services	94 791	127 957	135 051	137 209	13.1%	64.4%	101 045	100 208	104 634	-8.6%	58.9%
of which:	1 059	1 131	742	1 283	6.6%	0.50/	1 244	1 307	1 373	2.3%	0.7%
Administrative fees	5 372	35 459	46 309	45 323	0.0%	0.5% 17.2%	6 352	6 433	6 321	-48.1%	0.7% 8.6%
Advertising Assets less than the capitalisation threshold	349	35 459 158	40 309	45 323 2 802	103.0%	0.5%	0 332 2 885	6 433 3 026	3 179	-40.1% 4.3%	0.0% 1.6%
Audit costs: External	5 574	4 652	4 497	2 602	-22.3%	2.3%	2 885 2 740	2 885	3 046	4.3% 5.2%	1.5%
Bursaries: Employees	177	4 052	4 4 97	2 019	-22.3%	0.1%	2 740	2 003	288	1.6%	0.1%
Catering: Departmental activities	1 642	1 572	2 896	780	-22.0%	0.1%	230 665	699	734	-2.0%	0.1%
Communication	2 098	2 757	2 302	2 459	5.4%	1.3%	2 323	2 455	2 570	1.5%	1.3%
Computer services	2 914	3 133	656	377	-49.4%	0.9%	381	385	404	2.3%	0.2%
Consultants and professional services: Business and advisory services	2 001	4 501	3 242	13 908	90.8%	3.1%	6 290	6 604	6 888	-20.9%	4.5%
Consultants and professional services: Infrastructure and planning	-	-	-	117	-	-	122	128	-	-100.0%	-
Consultants and professional services: Legal costs	1 146	541	2 071	1 982	20.0%	0.7%	1 254	1 317	1 383	-11.3%	0.8%
Contractors	2 481	1 780	3 447	2 787	4.0%	1.4%	2 903	3 043	3 106	3.7%	1.6%
Agency and support / outsourced services	37	611	80	234	84.9%	0.1%	245	258	271	5.0%	0.1%
Entertainment	53	77	217	302	78.6%	0.1%	305	319	346	4.6%	0.2%
Fleet services (including government motor transport)	517	470	1 618	528	0.7%	0.4%	552	581	614	5.2%	0.3%
Inventory: Clothing material and accessories	-	-	5	-	-	-	-	-	-	-	-
Inventory: Fuel, oil and gas	-	6	4	18	-	-	19	20	21	5.3%	_
Inventory: Materials and supplies	38	36	59	4	-52.8%	-	4	4	4	-	-
Inventory: Medical supplies	-	2	3	25	-	-	26	27	28	3.8%	-
Inventory: Other supplies	144	65	-	154	2.3%	-	161	169	178	4.9%	0.1%

#### Table 32.6 Administration expenditure trends and estimates by subprogramme and economic classification

Answer of the sector	Table 32.6 Administration expe	naiture tre	ends and esti	mates b	y supprogr	amme	r r	nomic cla	assificatio	n	r	
Homain         Appropriation         No         Sol         estimit         Mo         No	Economic classification				Adiustad	growth	Total:	Madia			growth	Total:
Result         201112         201214<		A	Audited outcome					Mediur		iture		
Consumative Conserve protect and other         3 807         3 479         2 465         3 885         4 985         4 985         4 985         4 985         3 187         3 400         9 382         2 285         9 985           Operating parents         33 924         3 986         6 677         28 742         7.755         18 0/4         33 904         4 1568         4 307         1.726         5 1328         5 137         17 17         100         5 1328         5 138         6 31         6 34         7 13         1.056         6 34         2 05         1 285         5 138         6 34         7 7 3         5 10         6 34         6 24         6 168         6 263         4 7 7 3         5 10         6 34         4 7 7 3         5 10         6 34         4 7 7 3         7 7 3         7 10         5 10         4 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	R thousand	2011/12	2012/13	2013/14	2014/15	2011/12	- 2014/15	2015/16	2016/17	2017/18	2014/15	
Applies         No. 362         S 561         S 67         28 742         7.75         15.00         39 994         41 569         43 370         16.77           Property powers         7.73         10.088         9.480         17 144         5.75         5.75         7.77         12.066         43 370         6.78         6.47         0.47         8.29         6.78         6.47         0.70         7.28         5.74         6.78         6.47         0.00         7.28         5.74         6.78         6.47         0.00         7.28         5.74         6.78         6.47         0.00         7.28         5.74         6.78         6.47         0.00         7.28         5.74         6.78         6.47         7.0         6.47         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         6.74         7.6         9.74         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6         7.6 </td <td>Consumable supplies</td> <td>-</td> <td>-</td> <td>86</td> <td>50</td> <td>-</td> <td>-</td> <td>50</td> <td>50</td> <td>53</td> <td>2.0%</td> <td>-</td>	Consumable supplies	-	-	86	50	-	-	50	50	53	2.0%	-
Proprior         7.77         10.988         9.490         11 171         11 171         12.00         11 171         12.00         11 171         12.00         11 171         12.00         11 171         12.00         11 171         12.00         171         0.75	Consumables: Stationery, printing and office supplies											
Tangop from the Department actively         -         -         -         -         -         0         %         664         7.07         27.5         5.7%         0.2%         5.7%         0.2%         5.7%         0.2%         6.8%         10.77         6.23.6         6.8%         10.77         6.23.6         6.8%         10.77         6.23.7         6.2%         0.4%           Quanting symmin         1.05         2.24         5.24         0.2%         7.7%         6.0%         0.77         2.27         2.4%         3.20         3.2%         4.2%         0.7%         7.7%         0.1%         1.5%         2.2%         7.2%         1.0%         1.1%         1.2%	Operating leases				28 742			39 994		43 370		
Tange and abusinesson         10 / 0.3         15 / 55.7         17 / 23.0         7.6%         6.8%         10 / 0.71         6.3%         6.77         3.3%         7.7%           Decasing parameters         1.00         2.07         1.40         6.80         3.3%         7.7%         1.7%         2.23         2.84         3.3%         7.7%         1.7%	Property payments	7 473	10 868	9 489		15.3%						
Tambag and veloping prime         2007         14 00         685         25.00         19.1%         1.0%         2022         22.28         22.20         32.84         17.9%           Operating symmet         1505         22.445         93.00         77.8         810         85.47         77.8         810         810         82.8         62.8         67.8         77.8         810         810         82.8         67.8         77.8         810         810         82.8         77.9         77.8         77.8         77.9		-	-	-		-						
Open-Biolog open-Biolog Segments         1 505         2 404         772         8 208         0 78         772         8 208         0 854         6 28         0 495           Newsia and failing         -         -         -         73         2 208         0 78         172         8 208         0 495         10.98         10.94         10.77         1 47         4 278         1.44         No         No         1.44         No         No         No         1.44         No         No         No         - <td></td>												
Viewee and participants         1722         833         329         4 f27         3738         1798         1 9 974         1 877 <th1 877<="" th="">         1 877         <th1 877<="" th=""></th1></th1>												
Reads and hing         -												
Interest and varie or land         15         23         6         -          -         -					4 012	57.570			-		-24.170	1.470
Transfer and subsidies         360         301         428         9.8%         0.2%         -         -         -         0.00%         -           Department agencies and subsidies         25         -         4         224         55%         0.1%         -         -         -         100.0%         -         -         -         100.0%         -         -         -         -         100.0%         -         -         -         -         100.0%         -         -         -         -         100.0%         -         -         -         -         100.0%         -         -         -         -         100.0%         -         -         -         100.0%         -         -         -         -         100.0%         -         -         -         100.0%         0.5%         100.0%         0.5%         100.0%         0.5%         100.0%         0.5%         100.0%         0.5%         100.0%         0.5%         100.0%         0.5%         100.0%         0.5%         100.0%         0.5%         0.0%         100.0%         0.5%         0.0%         100.0%         0.5%         0.0%         100.0%         100.0%         0.5%         0.0%         100.0%         <	•				-	-100.0%	- 0.270		_	_	_	_
Produces and numbigalities         7         5         9         -         400.0%         - <t< td=""><td>L</td><td></td><td></td><td></td><td>264</td><td></td><td>0.2%</td><td>-</td><td>-</td><td>-</td><td>-100.0%</td><td>_</td></t<>	L				264		0.2%	-	-	-	-100.0%	_
Depertmental agencies and accounts         225         -         4         264         558         0.1%         - <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td>_</td> <td>_</td> <td>_</td> <td>-</td> <td>-</td>							-	_	_	_	-	-
Foreign operations         and international operations         and bit operations         <	•	225	_		264		0.1%	-	-	-	-100.0%	-
Public control is and private enterprises         49         -         47         -         1000000         -        -         -	Foreign governments and international	6	-	-	-	-100.0%	-	-	-	-	-	-
Non-profit institutions         -         1         300         - <td>0</td> <td>49</td> <td>-</td> <td>47</td> <td>-</td> <td>-100.0%</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td>	0	49	-	47	-	-100.0%	-	-	-	-	-	-
Payments for capital assets         809         5.31         1.240         3.740         6.85%         1.4%         1.684         1.760         1.837         2.11%         1.2%           Machiney and capital assets         2         118         118         1740         118         118         1740         118         118         1740         118         1740         118         1740         118         118         1740         118         118         1740         118         174         118         1740         118         1740         118         1740         118         1740         118         1740         118         1740         118         1740	Non-profit institutions	-	11	300	-	-	-	-	-	-	-	-
Machaeyand equipment         809         4 562         11 760         237.%         1.3%         1.9%         1.97.%         1.837         1.88%         0.9%.           Payments for financial assets         2 121         343         555         -         -00.0%         0.3%         -         -         -         100.0%         0.3%         -         -         -         0.00.0%         0.3%         -         -         -         0.00.0%         0.3%         -         -         -         0.00.0%         0.3%         -         -         -         0.00.0%         0.3%         -         -         -         -         1.00.0%         0.3%         -	Households	73	285	68	-	-100.0%	0.1%	-	-	-	-	-
Software and other intanglie assets         -         -         -         -         -         -         -         -         -         -         0.3%;           Payments for financial assets         2121         343         555         -         100.0%         0.4%;         - </td <td>Payments for capital assets</td> <td>809</td> <td>5 331</td> <td>1 240</td> <td>3 740</td> <td>66.6%</td> <td>1.4%</td> <td>1 694</td> <td>1 750</td> <td>1 837</td> <td>-21.1%</td> <td>1.2%</td>	Payments for capital assets	809	5 331	1 240	3 740	66.6%	1.4%	1 694	1 750	1 837	-21.1%	1.2%
Payments for financial assets         2 121         343         555         -         100.0%         0.4%         -          Detaits of stars sta sta sta	Machinery and equipment	809	4 962	1 168	1 740	29.1%	1.1%	1 694	1 750	1 837	1.8%	0.9%
Total         156 367         199 381         201 236         211 302         10.6%         173 650         178 564         188 193         3.8%         100.0%           Proportion of total programme expenditure to vote expenditure         11.8%         19.8%         11.8%         9.4%         -         -         -         12.3%         11.8%         14.8%         -         <	Software and other intangible assets	-			2 000	-		-	-	-	-100.0%	0.3%
Proportion of total programme       11.8%       19.6%       11.8%       9.4%       -       -       12.3%       11.8%       14.8%       -       -         Details of transfers and subsidies	Payments for financial assets	2 121	343	555	-	-100.0%	0.4%	-	-	-	-	-
expenditure to vote expenditure         Image: control of control c	Total	156 367	199 381	201 236	211 302	10.6%	100.0%	173 650	178 564	188 193	-3.8%	100.0%
Details of transfers and subsidies         Defaults of transfers and subsidies           Defaults of transfers to households Other transfers to households Other transfers to households         -	Proportion of total programme	11.8%	19.6%	11.8%	9.4%	-	-	12.3%	11.6%	14.8%	-	-
Current         73         285         68         -         400.%         0.1%         -         -         -         Import         -	Details of transfers and subsidies Households											
Employee ex-gratia payment       -       216       42       - <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>												
Households       73       69       26       -       100.0%       -					-	-100.0%	0.1%	-	-	-	-	-
Departmental agencies and accounts         225         4         264         5.5%         0.1%         - <td></td> <td></td> <td></td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td>					-	-	-	-	-	-	-	-
Departmental agencies (non-business entities)         225         -         4         264         5.5%         0.1%         -          Provinces and municipalities	L	73	69	26	-	-100.0%	-	-	-	-	-	-
Current         225         -         4         264         5.5%         0.1%         -         -         -         100.0%         -           Information Systems, Electonics and Telecommunication Technologies Education and Training Authority         225         -         -         264         5.5%         0.1%         -		-										
Information Systems, Electronics and Telecommunication Technologies Education and Training Authority       225       -       -       264       5.5%       0.1%       -<					264	E E0/	0.49/				400.00/	
Telecommunication Technologies Education and Training Authority Departmental agencies and accounts       -       <	Г		-	4	-			-	-	-		-
Departmental agencies and accounts       _	Telecommunication Technologies Education	225	-	-	204	5.5%	0.1%	-	-	-	-100.0%	_
Provinces and municipalities       Municipalities       Image: Second Se		-	-	4	-	-	-	-	-	-	-	-
Municipalities       Image: Current       7       5       9       -       100.0%       -												
Municipal agencies and funds       7       5       9       -       100.0%       -	•											
Current       7       5       9       -       100.0%       - <t< td=""><td>-</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	-											
Foreign governments and international organisations       6       -	Current	7	5	9	-	-100.0%	-	_	-	-	-	-
organisationsCurrent6Foreign government and international organisations6100.0% <td>Provinces and municipalities</td> <td>7</td> <td>5</td> <td>9</td> <td>-</td> <td>-100.0%</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td>	Provinces and municipalities	7	5	9	-	-100.0%	-	-	-	-	-	-
Current         6         - </td <td>Foreign governments and international</td> <td></td>	Foreign governments and international											
Foreign government and international organisations       6       -	organisations											
organisations       Image: Composition of the second	Current	6	-	-	-	-100.0%	-	-	-	-	-	-
Public corporations       20       -	Foreign government and international organisations	6	-	-	-	-100.0%	-	-	-	-	-	-
Other transfers to public corporations       20       - <td>Public corporations and private enterprises</td> <td></td>	Public corporations and private enterprises											
Current       20       -<	Public corporations											
Public corporations and private enterprises       20       -	Other transfers to public corporations											
Non-profit institutions       -       11       300       -	Current	20	-	-	-		-	-	-	-	-	-
Current       -       11       300       -	Public corporations and private enterprises	20	-	-	-	-100.0%	-	-	-	-	-	-
Non-profit institution      11       300	Non-profit institutions											
Public corporations and private enterprises Private enterprises Other transfers to private enterprises Current 29 - 47	Current	-	11	300	-		-		-			_
Private enterprises Other transfers to private enterprises Current 29 - 47	Non-profit institution	-	11	300	-	-	-		-	-	-	-
Private enterprises Other transfers to private enterprises Current 29 - 47	Public corporations and private enterprises											
Current 29 - 47	Private enterprises											
	Other transfers to private enterprises											
Public corporations and private enterprises         29         -         47         - </td <td>Current</td> <td></td> <td>-</td> <td></td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td> <td>-</td>	Current		-		-	-	-	-	-	-	-	-
	Public corporations and private enterprises	29	-	47	-	-	-	-	-	-	-	-

#### Personnel information

Table JZ.		inistration	heisou	Hel III	anne	is anu	CUSLI	uy sai	aly iev	CI									
	Num	ber of posts																	
		mated for																	
	31 N	larch 2015			Num	ber and c	ost <sup>2</sup> of p	personn	el posts fi	lled / pla	inned fo	or on fund	ed estab	olishme	nt			Nu	mber
	Number	Number																Average	Salary
	of	of posts																growth	level/total:
	funded	additional																rate	Average
	posts	to the	A	ctual		Revise	ed estim	nate			Medium	-term exp	enditure	estima	ite			(%)	(%)
		establishment	20	13/14		20	14/15		20	15/16		20	16/17		201	7/18		2014/15	- 2017/18
					Unit			Unit			Unit			Unit			Unit		
Administratio	on		Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary level	192	52	164	64.0	0.4	172	70.1	0.4	172	70.9	0.4	172	76.6	0.4	172	81.7	0.5	-	100.0%
1 – 6	22	52	44	2.2	0.1	20	3.9	0.2	20	3.9	0.2	20	4.3	0.2	20	4.6	0.2	-	11.6%
7 – 10	78	-	54	13.2	0.2	73	21.2	0.3	73	20.6	0.3	73	22.8	0.3	73	23.9	0.3	-	42.4%
11 – 12	39	-	33	15.9	0.5	37	21.9	0.6	37	21.1	0.6	37	22.4	0.6	37	24.0	0.6	-	21.5%
13 – 16	48	-	31	28.9	0.9	38	17.5	0.5	38	18.9	0.5	38	20.4	0.5	38	22.3	0.6	-	22.1%
Other	5	-	2	37	1.8	4	56	1.4	4	63	1.6	4	68	17	4	70	17	_	2.3%

Table 32.7 Administration personnel numbers and cost by salary level<sup>1</sup>

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data. 2. Rand million.

#### **Programme 2: International Affairs and Trade**

#### Programme purpose

Ensure alignment between South Africa's international activities and agreements in the field of ICT and South Africa's foreign policy.

#### Objectives

- Contribute to the harmonisation and coordination of the frequency spectrum with neighbouring countries through bilateral agreements with neighbouring countries by March 2016.
- Strengthen national and regional capacity in the postal sector in the SADC region through international cooperation by:
  - collaborating with the International Telecommunications Union and Universal Postal Union to deliver improved connectivity and financial services in rural and underserviced areas of South Africa through the postal network by March 2016
  - implementing the Universal Postal Union Quality of Service Fund projects to improve sub-regional postal services by March 2016.

#### Subprogrammes

- *International Affairs* coordinates the functions and responsibilities of the department to meet South Africa's international ICT obligations.
- *ICT Trade/Partnership* develops and advances the country's interests in international trade forums through participation in World Trade Organisation ICT related initiatives and other international trade agreements such as the South Africa-European Union (EU) trade agreement and bilateral agreements with counterpart countries.

#### Expenditure trends and estimates

Table 32.8 International Affairs and Trade expenditure trends and estimates by subprogramme and economic classification

Subprogramme						Expen-					Expen-
					Average	diture/				Average	diture/
					growth	Total:				growth	Total:
				Adjusted	rate	Average	Medium	-term expend	iture	rate	Average
	Aud	ited outcome		appropriation	(%)	(%)		estimate		(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12	- 2014/15	2015/16	2016/17	2017/18	2014/15 -	2017/18
International Affairs	16 720	11 803	11 539	12 416	-9.4%	34.3%	14 264	15 084	15 912	8.6%	33.7%
ICT Trade/Partnership	22 488	29 742	27 007	21 456	-1.6%	65.7%	29 183	30 729	32 269	14.6%	66.3%
Total	39 208	41 545	38 546	33 872	-4.8%	100.0%	43 447	45 813	48 181	12.5%	100.0%

#### Table 32.8 International Affairs and Trade expenditure trends and estimates by subprogramme and economic classification

Table 32.8 International Affairs	s and Trade	expenditure	e trenus a	and estima	les by s		gramme an	a econon	lic class	sincatio	
Economic classification						Expen-					Expen-
					Average growth	diture/ Total:				Average growth	diture/ Total:
				Adiusted		Average	Medium	-term expendi	ture	rate	Average
	Aud	dited outcome		appropriation	(%)	(%)	meanum	estimate	luic	(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014/15		- 2014/15	2015/16	2016/17	2017/18		- 2017/18
Current payments	23 793	20 082	17 318	17 213	-10.2%	51.2%	20 733	21 902	23 075	10.3%	48.4%
Compensation of employees	10 023	9 273	10 279	10 837	2.6%	26.4%	13 324	14 103	14 887	11.2%	31.0%
Goods and services	13 770	10 809	7 039	6 376	-22.6%	24.8%	7 409	7 799	8 188	8.7%	17.4%
of which:											
Administrative fees	356	347	275	46	-49.4%	0.7%	41	42	43	-2.2%	0.1%
Advertising	280	52	9	141	-20.4%	0.3%	157	165	173	7.1%	0.4%
Assets less than the capitalisation threshold	8	2	25	262	219.9%	0.2%	275	290	305	5.2%	0.7%
Bursaries: Employees	-	-	-	73	-	-	76	80	84	4.8%	0.2%
Catering: Departmental activities	263	1 160	82	133	-20.3%	1.1%	139	147	155	5.2%	0.3%
Communication	527	456 6	375	784	14.2%	1.4%	761	801	840	2.3%	1.9%
Computer services	11 283	139	2	437	-100.0% 15.6%	0.6%	457	481		4.9%	1.1%
Consultants and professional services: Business and advisory services	203	159	-	437	10.0%	0.0%	407	401	000	4.9%	1.170
Contractors	394	18	221	421	2.2%	0.7%	448	472	496	5.6%	1.1%
Entertainment	8	6	21	52	86.6%	0.1%		57	430 60	4.9%	0.1%
Fleet services (including government motor	-	-	24	52	- 00.070	0.170		- 57		4.370	0.170
transport)			27								
Inventory: Fuel, oil and gas	4	_	-	-	-100.0%	_	_	_	_	_	-
Inventory: Materials and supplies	-	_	_	1	-	-	1	1	1	-	-
Inventory: Other supplies	2	-	_	2	_	_	2	2	2	-	_
Consumable supplies	_	-	1	_	-	-	_	_	_	-	-
Consumables: Stationery, printing and	91	363	133	119	9.4%	0.5%	110	115	120	0.3%	0.3%
office supplies											
Operating leases	980	368	129	295	-33.0%	1.2%	308	325	342	5.1%	0.7%
Property payments	-	-	117	-	-	0.1%	-	-	-	-	-
Travel and subsistence	5 106	6 993	4 857	2 903	-17.2%	13.0%	2 405	2 532	2 659	-2.9%	6.1%
Training and development	38	36	111	92	34.3%	0.2%	96	101	106	4.8%	0.2%
Operating payments	1 260	44	2	120	-54.3%	0.9%	1 540	1 621	1 702	142.1%	2.9%
Venues and facilities	4 159	819	638	495	-50.8%	4.0%	539	567	595	6.3%	1.3%
Rental and hiring	-		17	-	-	-	_	_	-	-	-
Transfers and subsidies	15 351	21 383	20 902	16 161	1.7%	48.2%	22 194	23 363	24 532	14.9%	50.3%
Foreign governments and international	11 647	21 383	20 902	16 161	11.5%	45.8%	22 194	23 363	24 532	14.9%	50.3%
organisations	2 700				400.00/	0.40/					
Non-profit institutions	3 700	_	-	-	-100.0%	2.4%	-	-	-	-	-
Households	4 64	80	326	498	-100.0% 98.2%	0.6%	520	548	574	4.8%	1.2%
Payments for capital assets Machinery and equipment	<u> </u>	80 80	326	490 498	98.2%	0.6%	520	548	574	4.8%	1.2%
Total	39 208	41 545	38 546	33 872	-4.8%	100.0%	43 447	45 813	48 181	12.5%	100.0%
Proportion of total programme	3.0%	4.1%	2.3%	1.5%	-4.0 /0	100.070	3.1%	3.0%	3.8%	12.370	100.070
expenditure to vote expenditure	5.070	4.170	2.5/0	1.570	_	_	5.170	5.0 /0	5.070	_	_
Details of transfers and subsidies											
Households					I					1	
Other transfers to households											
Current	4	-	-	-	-100.0%	-	-	-	-	-	-
Households	4	-	-	-	-100.0%	-	-	-	-	-	-
Foreign governments and international											
organisations											
Current	11 647	21 383	20 902	16 161	11.5%	45.8%	22 194	23 363	24 532	14.9%	50.3%
Universal Postal Union	-	7 380	4 667	3 555	-	10.2%	4 723	4 979	5 228	13.7%	10.8%
International Telecommunications Union	10 176	12 450	14 212	10 826	2.1%	31.1%	14 764	15 535	16 312	14.6%	33.5%
African Telecommunications Union	668	708	853	710	2.1%	1.9%	986	1 039	1 091	15.4%	2.2%
Pan African Postal Union	494	733	754	680	11.2%	1.7%	908	955	1 003	13.8%	2.1%
Organisation for Economic Cooperation and	104	112	416	109	1.6%	0.5%	437	459	482	64.1%	0.9%
Development				-							
Commonwealth Telecommunication	205	-	-	281	11.1%	0.3%	376	396	416	14.0%	0.9%
Organisation											
Non-profit institutions					400 001						
Current	3 700	-	-	-	-100.0%	2.4%	-	-	-	-	-
New Partnership for Africa's Development	3 700	-	-	-	-100.0%	2.4%	-	-	-	-	-
e-Africa Commission											

#### Personnel information

							-												
		er of posts																	
	estin	nated for																	
	31 Ma	arch 2015			Num	ber and c	ost <sup>2</sup> of p	ersonn	el posts fi	lled / pla	anned fo	or on fund	led estal	olishme	ent			Nur	nber
	Number	Number																Average	Salarv
	of	of posts																	level/total:
	funded	additional																rate	Average
	posts	to the		Actual		Revise	ed estim	ate			Mediu	m-term ex	nenditu	ro ostin	nate			(%)	(%)
								ale	00		Wieulu			ie estii		7/40			
		establishment	20	13/14		20	14/15		20	15/16		20	16/17		201	7/18		2014/15	- 2017/18
					Unit			Unit			Unit			Unit			Unit		
International	Affairs and	d Trade	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary level	23	-	18	10.3	0.6	19	10.8	0.6	19	13.3	0.7	19	14.1	0.7	19	14.9	0.8	-	100.0%
1-6	1	-	1	0.1	0.1	1	0.2	0.2	1	0.2	0.2	1	0.3	0.3	1	0.3	0.3	-	5.3%
7 – 10	9	-	8	1.8	0.2	8	2.0	0.2	8	2.2	0.3	8	2.5	0.3	8	2.5	0.3	-	42.1%
11 – 12	2	-	-	-	_	1	-	-	1	0.6	0.6	1	0.6	0.6	1	0.7	0.7	-	5.3%
13 – 16	11	-	9	8.3	0.9	9	8.7	1.0	9	10.4	1.2	9	10.6	1.2	9	11.4	1.3	-	47.4%

Table 32.9 International Affairs and Trade personnel numbers and cost by salary level<sup>1</sup>

Data has been provided by the department and may not necessarily reconcile with official government personnel data.
 Rand million.

#### **Programme 3: Policy, Research and Capacity Development**

#### Programme purpose

Develop ICT policies and legislation that support the development of an ICT sector that creates favourable conditions for the accelerated and shared growth of the economy. Develop strategies that increase the uptake and use of ICTs by the majority of the South African population in order to bridge the digital divide.

#### Objectives

- Ensure that broadband connectivity provides secure and affordable access for all citizens to education, health and other government services, and stimulates socioeconomic development by:
  - implementing the digital readiness programme in line with South Africa Connect (the national broadband policy and strategy)
  - compiling a report on legislation and regulations that inhibit the achievement of broadband policy objectives by March 2016
  - developing policy to enable the rapid deployment of electronic communications networks by March 2016
  - developing and facilitating the implementation of capacity building programmes focusing on IT literacy for educators, government officials, health care workers and other provincial governments by March 2018.
- Implement the cost to communication programme of action aimed at promoting affordable ICT services for consumers by:
  - developing an approved roaming policy by March 2016
  - developing an approved local loop unbundling strategy by March 2017
  - developing a policy directive on the reduction of data costs by March 2016.
- Ensure that broadband connectivity stimulates socioeconomic development by implementing the digital opportunities programme of the broadband policy and strategy of South Africa Connect, through developing and facilitating the implementation of the digital entrepreneurship programme to enhance ICT adoption and usage by SMMEs by March 2018.
- Ensure that citizens have access to postal services to achieve economic inclusion by developing and facilitating the implementation of the national address system policy by March 2018.

#### Subprogrammes

- *ICT Policy Development* drafts legislation, regulations, policy and guidelines that govern the telecommunications, postal and IT sectors to ensure broad based economic development within the ICT sector.
- *Economic and Market Analysis* conducts economic analyses of the telecommunications, postal and IT sectors to determine trends and make growth projections. This subprogramme also undertakes market research to

explore areas that require policy intervention, and is responsible for the reduction of the cost to communicate.

- *Research* is responsible for understanding the ICT landscape and delivering a national ICT strategy.
- *Information Society Development* supports the effective and efficient functioning of the information society; and the development of institutional mechanisms such as the interministerial committee on information society and development, the information society and development intergovernmental relations forum, the forum of South African directors general for information society and development, and the intergovernmental relations forum technical committee.
- *Capacity Development* provides direction for the advancement of e-skills graduates and society in general to function effectively in the emerging information society.

#### **Expenditure trends and estimates**

Table 32.10 Policy, Research and Capacity Development expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Auc	lited outcome		Adjusted appropriation	Average growth rate (%)	Expen- diture/ Total: Average (%)	Medium	-term expend estimate	iture	Average growth rate (%)	Expen- diture/ Total: Average (%)
R thousand	2011/12	2012/13	2013/14	2014/15		- 2014/15	2015/16	2016/17	2017/18		2017/18
ICT Policy Development	19 240	36 830	21 841	35 352	22.5%	26.5%	28 262	29 644	31 016	-4.3%	27.3%
Economic and Market Analysis	1 321	1 870	8 314	1 295	-0.7%	3.0%	5 855	5 939	6 024	66.9%	4.2%
Research	4 632	5 086	6 001	8 540	22.6%	5.7%	5 433	6 001	6 577	-8.3%	5.8%
Information Society Development	55 832	52 389	43 307	44 807	-7.1%	45.9%	53 501	56 832	60 184	10.3%	47.3%
Capacity Development	25 354	18 120	8 787	29 278	4.9%	19.0%	12 527	13 433	14 347	-21.2%	15.3%
Total	106 379	114 295	88 250	119 272	3.9%	100.0%	105 578	111 849	118 148	-0.3%	100.0%
Change to 2014	100 010	114 200	00 200	8 000	0.070	1001070	100 010	111 040	110 140	0.070	100.070
Budget estimate				0.000							
Economic classification											
Current payments	104 602	113 659	86 814	118 291	4.2%	98.9%	104 483	110 765	116 936	-0.4%	99.0%
Compensation of employees	51 207	55 591	52 086	63 313	7.3%	51.9%	68 435	72 779	77 197	6.8%	61.9%
Goods and services	53 395	58 068	34 728	54 978	1.0%	47.0%	36 048	37 986	39 739	-10.3%	37.1%
of which:											
Administrative fees	863	966	361	254	-33.5%	0.6%	361	380	398	16.1%	0.3%
Advertising	646	4 263	2 024	604	-2.2%	1.8%	781	823	864	12.7%	0.7%
Assets less than the capitalisation threshold	604	211	32	360	-15.8%	0.3%	412	434	456	8.2%	0.4%
Bursaries: Employees	105	106	259	89	-5.4%	0.1%	167	176	185	27.6%	0.1%
Catering: Departmental activities	189	510	308	418	30.3%	0.3%	587	460	483	4.9%	0.4%
Communication	1 408	1 570	1 526	1 659	5.6%	1.4%	1 874	1 987	2 087	8.0%	1.7%
Computer services	413	228	66	268	-13.4%	0.2%	280	295	310	5.0%	0.3%
Consultants and professional services:	17 850	26 576	20 294	33 233	23.0%	22.9%	9 450	9 946	10 439	-32.0%	13.9%
Business and advisory services											
Consultants and professional services:	26	_	-		-100.0%	_	_	-	_	_	_
Legal costs											
Contractors	11 104	447	73	502	-64.4%	2.8%	526	555	583	5.1%	0.5%
Agency and support/outsourced services	-	309	45	113	-	0.1%	118	124	130	4.8%	0.1%
Entertainment	49	60	65	125	36.6%	0.1%	141	149	157	7.9%	0.1%
Fleet services (including government motor	-	84	212	73		0.1%	196	206	216	43.6%	0.2%
transport)		01	212	10		0.170	100	200	210	10.070	0.270
Inventory: Clothing material and	_	_	12	_	_	_	_	_	_	_	_
accessories			12								
Inventory: Materials and supplies	2	5	1	14	91.3%	_	14	14	14	_	_
Inventory: Other supplies	10	7	2	17	19.3%	_	17	18	19	3.8%	_
Consumable supplies	10	1	17		13.370	_	3	3	3	0.070	_
Consumables: Stationery, printing and	1 132	1 910	1 012	1 368	6.5%	1.3%	1 472	1 549	1 626	5.9%	1.3%
office supplies	1 152	1 310	1012	1 300	0.070	1.570	1 472	1 043	1 020	0.370	1.070
Operating leases	794	1 245	813	1 236	15.9%	1.0%	1 374	1 646	1 729	11.8%	1.3%
	734	47	178	1 230	-100.0%	0.1%	1314	1 040	1129	11.070	1.570
Property payments Transport provided: Departmental activity	1	47	110	-	-100.0%	0.170	-	-	-	-	-
Travel and subsistence	8 433	_ 11 717	6 013	6 528	-100.0%	7.6%	- 8 609	9 052	9 504		7.4%
	6 433 7 812	2 528	692	6 445	-0.2% -6.2%	7.0% 4.1%	8 022	9 052 8 437	9 504 8 717	10.6%	7.4%
Training and development		2 528 3 012	692 298	6 445 50	-6.2% -64.5%	4.1% 1.0%	8 022 112	8 437 118	8717 124	35.4%	7.0% 0.1%
Operating payments	1 118 828		298 328	50 1 622	-64.5% 25.1%	1.0%	1 532	1 614	1 695	35.4% 1.5%	0.1%
Venues and facilities	828 1	2 267	328 97	-		1.2%	1 032	1014	1 092	1.5%	1.4%
Rental and hiring		210	97 994	-	-100.0%	0.4%		-	-	-	-
Transfers and subsidies	464		994	-	-100.0%	0.4%	-	-	-	-	-
Higher education institutions	100	100	-	-	-100.0%	-	-	-	-	-	-
Non-profit institutions	315	8	99	-	-100.0%	0.1%	-	-	-	-	-
Households	49	102	895	-	-100.0%	0.2%	-	-	-	-	-
Payments for capital assets	1 313	426	442	981	-9.3%	0.7%	1 095	1 084	1 212	7.3%	1.0%
Machinery and equipment	1 313	426	442	981	-9.3%	0.7%	1 095	1 084	1 212	7.3%	1.0%
Total	106 379	114 295	88 250	119 272	3.9%	100.0%	105 578	111 849	118 148	-0.3%	100.0%
Proportion of total programme expenditure to vote expenditure	8.0%	11.2%	5.2%	5.3%	-	-	7.5%	7.2%	9.3%	-	-

### Table 32.10 Policy, Research and Capacity Development expenditure trends and estimates by subprogramme and economic classification

Details of transfers and subsidies						Expen-					Expen-
					Average	diture/				Average	diture/
					growth	Total:				growth	Total:
				Adjusted	rate	Average	Medium	-term expend	iture	rate	Average
	Aud	lited outcome		appropriation	(%)	(%)		estimate		(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12	- 2014/15	2015/16	2016/17	2017/18	2014/15	2017/18
Households											
Social benefits											
Current	-	-	760	-	-	0.2%	-	-	-	-	-
Households	-	-	760	-	-	0.2%	-	-	-	-	-
Households											
Other transfers to households											
Current	49	102	135	-	-100.0%	0.1%	-	-	-	-	-
Households	49	102	135	-	-100.0%	0.1%	-	-	-	-	-
Non-profit institutions											
Current	315	8	99	-	-100.0%	0.1%	-	-	-	-	-
Non-profit institutions	315	8	99	-	-100.0%	0.1%	-	-	-	-	-
Higher education institutions											
Current	100	100	-	-	-100.0%	-	-	-	-	-	-
Universities and technikons	100	100	-	I	-100.0%	-	-	-	-	-	-

#### Personnel information

#### Table 32.11 Policy, Research and Capacity Development personnel numbers and cost by salary level<sup>1</sup>

		er of posts																	
	estin	nated for																	
	31 Ma	arch 2015			Nur	nber and o	cost <sup>2</sup> of	personr	nel posts f	filled / pl	anned	for on fun	ded esta	blishm	ent			Nu	mber
	Number	Number																Average	Salary
	of	of posts																growth	level/total:
	funded	additional																rate	Average
	posts	to the		Actual		Revise	ed estim	ate			Medi	um-term e	xpenditu	ure esti				(%)	(%)
		establishment	20	13/14		20	14/15		20	15/16		201	16/17		20 <sup>-</sup>	17/18		2014/15	- 2017/18
Policy, Resea	rch and C	apacity			Unit			Unit			Unit			Unit			Unit		
Development			Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary level	92	-	70	52.1	0.7	88	55.3	0.6	88	68.4	0.8	88	72.8	0.8	88	77.2	0.9	-	100.0%
1 – 6	6	-	6	0.8	0.1	6	0.9	0.2	6	1.0	0.2	6	1.1	0.2	6	1.2	0.2	-	6.8%
7 – 10	25	-	25	11.1	0.4	23	6.3	0.3	23	16.6	0.7	23	18.7	0.8	23	19.9	0.9	-	26.1%
11 – 12	27	-	17	14.5	0.9	24	14.9	0.6	24	16.0	0.7	24	15.2	0.6	24	16.3	0.7	-	27.3%
13 – 16	34	-	22	25.7	1.2	35	33.2	0.9	35	34.9	1.0	35	37.7	1.1	35	39.8	1.1	-	39.8%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

#### **Programme 4: ICT Enterprise Development and SOE Oversight**

#### Programme purpose

Oversee and manage government's shareholding interest in the ICT public entities. Facilitate growth and development of small, medium and micro enterprises (SMMEs) in the ICT sector.

#### Objectives

- Ensure optimally functional ICT state owned companies that effectively deliver on their respective mandates by:
  - reviewing the mandates and funding models for state owned companies by March 2016
  - developing and implementing oversight models for state owned companies by March 2016
  - monitoring state owned companies' compliance with statutory requirements on an ongoing basis.
- Ensure that South Africa has access to modern, sustainable and competitive banking services by facilitating the corporatisation of the Postbank through:
  - facilitating the licensing of the Postbank by March 2016
  - facilitating the appointment of Postbank board members by March 2016
  - facilitating the establishment of the Postbank Holding Company by March 2016
  - facilitating the incorporation of the Postbank Company by March 2016.

#### Subprogrammes

- *Public Entity Oversight* provides oversight on state owned enterprises by managing government's shareholder interests in public enterprises. This includes facilitating the enterprises' corporate plans and ensuring that planning cycles are aligned with and comply with guidelines.
- *Small, Medium and Micro Enterprise Development* facilitates the growth and development of ICT SMMEs. This subprogramme hosts an e-commerce platform and will produce content that covers the agriculture, tourism, and arts and craft sectors.
- *ICT Support* administers and manages the transfers to the .za domain and hosts the 112 emergency call centre programme.

#### Expenditure trends and estimates

 Table 32.12 ICT Enterprise Development and SOE Oversight expenditure trends and estimates by subprogramme and economic classification

Subprogramme	Aud	lited outcome		Adjusted appropriation	Average growth rate (%)	Expen- diture/ Total: Average (%)	Medium	i-term expend estimate	liture	Average growth rate (%)	Expen- diture/ Total: Average (%)
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12	- 2014/15	2015/16	2016/17	2017/18	2014/15	- 2017/18
Public Entity Oversight	342 846	195 023	163 042	195 999	-17.0%	91.6%	437 460	183 952	200 575	0.8%	95.5%
Small, Medium and Micro Enterprise											
Development	13 278	15 786	7 123	6 311	-22.0%	4.3%	3 504	3 979	4 332	-11.8%	1.7%
ICT Support	16 775	7 992	6 358	8 298	-20.9%	4.0%	6 925	7 244	7 670	-2.6%	2.8%
Total	372 899	218 801	176 523	210 608	-17.3%	100.0%	447 889	195 175	212 577	0.3%	100.0%
Economic classification											
Current payments	33 170	27 309	20 570	55 176	18.5%	13.9%	31 054	33 139	34 528	-14.5%	14.4%
Compensation of employees	7 896	8 917	9 488	20 981	38.5%	4.8%	20 046	21 643	22 461	2.3%	8.0%
Goods and services	25 274	18 392	11 082	34 195	10.6%	9.1%	11 008	11 496	12 067	-29.3%	6.4%
of which:											
Administrative fees	74	78	31	71	-1.4%	-	77	82	86	6.6%	_
Advertising	2 796	2	881	180	-59.9%	0.4%	189	199	210	5.3%	0.1%
Assets less than the capitalisation threshold		2	8	291	-	_	100	100	135	-22.6%	0.1%
Audit costs: External	_	-	5 961		_	0.6%	-	-			-
Bursaries: Employees	40	_	36	_	-100.0%	-	_	_	_	_	_
Catering: Departmental activities	47	64	48	186	58.2%	_	193	203	214	4.8%	0.1%
Communication	287	259	303	389	10.7%	0.1%	409	432	455	5.4%	0.2%
Computer services	207	200	11	115	386.3%	0.170	48	432 51	+55 54	-22.3%	0.270
Computer services	19 934	15 698	1 872	4 551	-38.9%	4.3%	5 730	5 871	6 100	10.3%	2.1%
Business and advisory services						4.370				10.570	2.170
Contractors	8	1	2	7	-4.4%	-	7	7	7	-	-
Agency and support / outsourced services	-	-	-	23 689	-	2.4%	-	25	29	-89.3%	2.2%
Entertainment	11	11	16	39	52.5%	-	52	56	60	15.4%	-
Fleet services (including government motor transport)	-	-	23	-	-	-	-	-	-	-	-
Inventory: Other supplies	-	-	-	28	-	-	30	32	34	6.7%	-
Consumable supplies	-	-	1	-	-	-	-	-	-	-	-
Consumables: Stationery, printing and office supplies	283	286	311	632	30.7%	0.2%	474	501	530	-5.7%	0.2%
Operating leases	71	34	79	139	25.1%	-	145	153	161	5.0%	0.1%
Property payments	_	_	26	_		-	_	_	_	_	-
Travel and subsistence	1 191	1 259	1 290	1 803	14.8%	0.6%	2 395	2 493	2 592	12.9%	0.9%
Training and development	459	403	67	334	-10.1%	0.1%	349	369	391	5.4%	0.1%
Operating payments	100	41	-	1 360	1007.9%	0.1%	422	497	578	-24.8%	0.3%
Venues and facilities	71	252	31	381	75.1%	0.1%	388	408	431	4.2%	0.2%
Rental and hiring	_		85			0.170				T. 2 /0	0.270
Transfers and subsidies	339 513	191 459	155 884	154 901	-23.0%	86.0%	416 262	161 401	177 383	4.6%	85.3%
Departmental agencies and accounts	159 071	139 394	155 882	154 901	-0.9%	62.2%	351 410	161 401	177 383	4.6%	79.3%
Public corporations and private enterprises	180 442	51 965	100 002	10- 901	-100.0%	23.7%	64 852		111 303	4.0 /0	6.1%
Non-profit institutions	100 442	100	-	-	100.0 /0	23.1 /0	0+ 002	-	-		0.1/0
Households	-	100	- 2		-	-	_	-	-	_	-
		33	<u> </u>	531	35.0%	0.1%			666	7 00/	0.20/
Payments for capital assets	216						573	635		7.8%	0.2%
Machinery and equipment	30	33	69	531	160.6%	0.1%	573	635	666	7.8%	0.2%
Software and other intangible assets Total	186	210 001	476 500	-	-100.0% -17.3%	- 100.0%	447 889	105 175	-	0.2%	-
Proportion of total programme	372 899 28.1%	218 801 21.5%	<u>176 523</u> 10.4%	210 608 9.4%	-17.3%	100.0%	447 889	<u>195 175</u> 12.6%	212 577 16.7%	0.3%	100.0%
expenditure to vote expenditure	20.1/0	£ 1.J /0	10.470	J.470	_	_	51.770	12.0 /0	10.7 /0		_

#### Table 32.12 ICT Enterprise Development and SOE Oversight expenditure trends and estimates by subprogramme and economic classification

Details of transfers and subsidies				Adjusted	Average growth rate	Expen- diture/ Total: Average	Medium	-term expen	diture		Expen- diture/ Total: Average
_		ited outcome		appropriation	(%)	(%)		estimate		(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12	- 2014/15	2015/16	2016/17	2017/18	2014/15	2017/18
Households											
Other transfers to households											
Current	-	-	2	-	-	-	-	-	-	-	-
Employee ex-gratia payment	-	-	2	-	-	-	-	-	-	-	-
Departmental agencies and accounts											
Departmental agencies (non-business											
entities)											
Current	159 071	139 394	155 882	154 901	-0.9%	62.2%	351 410	161 401	177 383	4.6%	79.3%
National Electronic Media Institute of South Africa	33 473	34 116	50 746	37 859	4.2%	16.0%	36 601	37 200	43 785	5.0%	14.6%
Universal Service and Access Agency of South Africa	83 168	59 801	60 090	65 376	-7.7%	27.4%	66 429	69 045	75 684	5.0%	25.9%
Universal Service and Access Fund	40 930	43 977	45 046	49 988	6.9%	18.4%	52 380	55 156	57 914	5.0%	20.2%
Universal Service and Access Agency of South Africa: Broadcasting digital migration project management	-	-	-	-	-	-	196 000	-	-	-	18.4%
.za Domain Name Authority	1 500	1 500	-	1 678	3.8%	0.5%	-	-	-	-100.0%	0.2%
Public corporations and private enterprises											
Public corporations											
Other transfers to public corporations											
Capital	180 442	51 965	-	-	-100.0%	23.7%	64 852	-	-	-	6.1%
South African Post Office	180 442	51 965	-	-	-100.0%	23.7%	64 852	-	-	-	6.1%
Non-profit institutions											
Current	-	100	-		-	-	-	-	-	-	-
Non-profit organisations	_	100	-	-	-	-	-	-	-	-	-

#### Personnel information

Table 32 13 ICT Enterprise Development and SOF Oversight personnel numbers and cost by salary level<sup>1</sup>

		er of posts																	
		mated for arch 2015			Num		<b>t</b> <sup>2</sup> - <b>f</b> -		al na ata fi	ماما / ساء			امد مد	مراجع ال				No.	mhau
-	Number				Num	ber and c	ost- or p	ersonn	el posts fi	lied / pla	annea r	or on fund	ieu esta	blishme	ent				mber Salarv
		Number																Average	level/total:
	0f An an	of posts																3	
	funded	additional				Dente		-4-			M							rate	
	posts	to the		Actual			ed estim	ate			meaiu	m-term ex		re estil				(%)	1
		establishment	201	3/14		201	4/15		201	5/16		201	6/17		201	7/18		2014/15	5 - 2017/18
ICT Enterprise	Develop	ment and SOE			Unit			Unit			Unit			Unit			Unit		
Oversight			Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary level	34	-	10	9.5	0.9	29	21.0	0.7	29	20.0	0.7	29	21.6	0.7	29	22.5	0.8	-	100.0%
1 – 6	2	-	-	-	1	2	0.5	0.2	2	0.5	0.2	2	0.5	0.3	2	0.6	0.3	-	6.9%
7 – 10	7	-	5	1.1	0.2	7	5.1	0.7	7	2.0	0.3	7	2.1	0.3	7	2.2	0.3	-	24.1%
11 – 12	9	-	1	3.7	3.7	7	1.8	0.3	7	3.3	0.5	7	3.5	0.5	7	4.7	0.7	-	24.1%
13 – 16	16	-	4	4.7	1.2	13	13.7	1.1	13	14.3	1.1	13	15.5	1.2	13	15.0	1.2	-	44.8%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data. 2. Rand million.

#### **Programme 5: ICT Infrastructure Support**

#### Programme purpose

Promote investment in robust, reliable, secure and affordable ICT infrastructure that supports the provision of a multiplicity of applications and services.

#### **Objectives**

- Ensure that broadband connectivity provides secure and affordable access for all citizens to education, health and other government services, and stimulates socioeconomic development by implementing the digital development and digital future programmes.
- Implement digital development and digital future pillars in line with South Africa Connect (the national broadband policy and strategy) by:

- implementing phase 1 of the digital development programme, which is focused on providing connectivity to 1 296 identified government institutions, by March 2016
- implementing the digital future strategy, which is focused on the implementation of a wholesale open access network, by March 2018
- finalising the policy directive on spectrum for broadband by March 2016
- providing connectivity to 972 schools in line with phase 1 of digital development, as part of the Broadband Policy and Strategy of South Africa Connect, by March 2016
- establishing institutional capacity for cyber security through operationalising the cybersecurity hub by March 2018
- creating an effective national spectrum framework to ensure that citizens reap socioeconomic benefits from the use of the spectrum through reviewing and updating the national radio frequency plan, and reviewing the national radio frequency spectrum policy, by March 2017.

#### Subprogrammes

- *Broadband* is responsible for developing and facilitating the implementation of the broadband policy, strategy and implementation plan, and ensuring that goals for broadband are achieved.
- *Digital Terrestrial Television* is responsible for supporting the conversion from analogue to digital television transmission technology, with the ultimate goal of releasing valuable frequency spectrum from next generation mobile broadband and other applications.

#### Expenditure trends and estimates

Table 32.14 ICT Infrastructure Support expenditure trends and estimates by subprogramme and economic classification

Subprogramme	<u></u>			Adjusted	Average growth rate	Expen- diture/ Total: Average		-term expen		Average growth rate	Expen- diture/ Total: Average
_		lited outcome		appropriation	(%)	(%)		estimate		(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014/15		- 2014/15	2015/16	2016/17	2017/18	2014/15 -	1
Broadband	38 381	47 000	415 668	65 592	19.6%	17.0%	271 494	424 885	436 122	88.0%	35.2%
Digital Terrestrial Television	612 209	396 864	781 239	975 769	16.8%	83.0%	371 270	589 384	272 098	-34.7%	64.8%
Total	650 590	443 864	1 196 907	1 041 361	17.0%	100.0%	642 764	1 014 269	708 220	-12.1%	100.0%
Change to 2014				33 000							
Budget estimate											
Economic classification											
Current payments	41 628	47 724	421 143	110 197	38.3%	18.6%	351 425	423 934	435 155	58.1%	38.8%
Compensation of employees	17 427	8 967	22 674	26 263	14.6%	2.3%	19 072	19 583	20 827	-7.4%	2.5%
Goods and services	24 201	38 757	398 469	83 934	51.4%	16.4%	332 353	404 351	414 328	70.3%	36.3%
of which:											
Administrative fees	183	101	680	90	-21.1%	-	94	99	104	4.9%	-
Advertising	5	164	391	83	155.1%	-	87	92	97	5.3%	-
Assets less than the capitalisation threshold	31	-	65	1 863	291.7%	0.1%	1 949	2 050	2 153	4.9%	0.2%
Audit costs: External	666	10 003	-	-	-100.0%	0.3%	-	-	-	-	-
Bursaries: Employees	99	-	41	282	41.8%	-	295	311	327	5.1%	-
Catering: Departmental activities	31	218	89	213	90.1%	-	223	235	247	5.1%	-
Communication	599	269	843	1 052	20.7%	0.1%	1 100	1 158	1 216	4.9%	0.1%
Computer services	7	-	2 681	1 779	533.4%	0.1%	2 713	2 857	3 000	19.0%	0.3%
Consultants and professional services: Business and advisory services	16 334	24 829	384 649	27 308	18.7%	13.6%	74 005	119 488	125 217	66.1%	10.2%
Consultants and professional services: Legal costs	-	-	-	754	-	-	789	831	873	5.0%	0.1%
Contractors	25	153	244	12 847	701.0%	0.4%	13 313	439	461	-67.0%	0.8%
Agency and support / outsourced services	-	-	-	28 481	-	0.9%	229 667	268 289	271 703	112.1%	23.4%
Entertainment	5	7	52	33	87.6%	-	35	37	39	5.7%	-
Fleet services (including government motor transport)	35	-	71	-	-100.0%	-	-	-	-	-	-
Inventory: Materials and supplies	-	-	-	2	-	-	3	3	3	14.5%	-
Inventory: Other supplies	1	1	-	22	180.2%	-	23	24	25	4.4%	-
Consumable supplies	-	-	14		-	-	-	-	-	-	-
Consumables: Stationery, printing and office supplies	141	238	236	1 142	100.8%	0.1%	1 195	1 258	1 321	5.0%	0.1%
Operating leases	159	161	173	832	73.6%	-	870	916	962	5.0%	0.1%
Property payments	1 859	-	3		-100.0%	0.1%	-	-	_	-	-
Travel and subsistence	3 768	2 349	3 176	5 672	14.6%	0.4%	4 445	4 634	4 869	-5.0%	0.6%

#### Table 32.14 ICT Infrastructure Support expenditure trends and estimates by subprogramme and economic classification

Table 32.14 ICT Infrastructure	Support exp	enalture tr	enas ana	estimates	by sub	Expen-	nme and e	economic	classific	ation	Expen-
Economic classification				Adjusted	Average growth rate	diture/ Total: Average	Mediun	n-term expend	iture	Average growth rate	diture/ Total:
	Auc	lited outcome		appropriation	(%)	(%)		estimate		(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12	- 2014/15	2015/16	2016/17	2017/18	2014/15	- 2017/18
Training and development	129	104	430	443	50.9%	-	463	488	512	4.9%	0.1%
Operating payments	20	_	59	105	73.8%	-	110	116	122	5.1%	-
Venues and facilities	104	160	4 524	931	107.6%	0.2%	974	1 026	1 077	5.0%	0.1%
Rental and hiring	-	-	48	-	-	-	-	-	-	-	-
Transfers and subsidies	608 902	396 113	775 337	929 805	15.2%	81.3%	290 160	589 384	272 098	-33.6%	61.1%
Departmental agencies and accounts	220 000	230 000	240 000	791 000	53.2%	44.4%	181 160	589 384	272 098	-29.9%	53.8%
Public corporations and private enterprises	388 900	165 834	535 304	138 805	-29.1%	36.9%	109 000	-	-	-100.0%	7.3%
Non-profit institutions	-	198	-	-	-	-	-	-	-	-	-
Households	2	81	33	-	-100.0%	-	-	-	-	-	
Payments for capital assets	60	27	427	1 359	182.9%	0.1%	1 179	951	967	-10.7%	0.1%
Machinery and equipment	60	27	427	1 359	182.9%	0.1%	1 179	951	967	-10.7%	0.1%
Total	650 590	443 864	1 196 907	1 041 361	17.0%	100.0%	642 764	1 014 269	708 220	-12.1%	100.0%
Proportion of total programme	49.1%	43.6%	70.3%	46.6%	-	-	45.5%	65.6%	55.5%	1	-
expenditure to vote expenditure											
- · · ·											
Details of transfers and subsidies											
Households											
Social benefits											
Current	-	-	33	-	-	-	-	-	-	-	-
Households	-	-	33	-	-	-	-	-	-	-	-
Households											
Other transfers to households											
Current	2	81	-	-	-100.0%	-	-	-	-	-	-
Employee Ex-gratia payment	-	81	-	-	-	-	-	-	-	-	
Households	2	_	-	-	-100.0%	-	-	-	-	-	-
Departmental agencies and accounts											
Departmental agencies (non-business											
entities)											
Current	220 000	230 000	240 000	791 000	53.2%	44.4%	181 160	589 384	272 098	-29.9%	53.8%
Universal Service and Access Fund - Broadcasting Digital Migration	220 000	230 000	240 000	791 000	53.2%	44.4%	181 160	589 384	272 098	-29.9%	53.8%
Non-profit institutions											
Current	-	198	-	-	-	-	-	-	-	-	-
Non-profit institution	-	198	-	-	-	-	-	-	-	-	-
Public corporations and private enterprises											
Public corporations											
Other transfers to public corporations											
	388 900	165 834	535 304	138 805	-29.1%	36.9%	109 000			-100.0%	7.3%
Capital			423 304				109 000	-	-		
Sentech	268 900	165 834		69 805	-36.2%	27.8% 0.2%	-	-	-	-100.0%	2.0%
Sentech: African Nations Championship	-	-	6 000	-	10.00/		-	-	-	100.00/	- 00/
Sentech: Digital terrestrial television (dual illumination)	120 000	-	106 000	69 000	-16.8%	8.9%	109 000	-	-	-100.0%	5.2%

#### **Personnel information**

#### Table 32.15 ICT Infrastructure Support personnel numbers and cost by salary level<sup>1</sup>

		per of posts																	
		mated for																	
	31 M	arch 2015			Nur	nber and o	cost <sup>2</sup> of	person	nel posts	filled / pl	anned	for on fun	ded esta	ablishm	ient			Nur	nber
	Number	Number of																Average	
	of	posts																growth	level/total:
	funded	additional to																rate	Average
	posts	the		Actual		Revise	ed estim	ate			Medi	um-term e	xpendit	ure esti	mate			(%)	(%)
		establishment	20	13/14		20	14/15		20	15/16		201	16/17		20	17/18		2014/15	- 2017/18
					Unit			Unit			Unit			Unit			Unit		
ICT Infrastruc	ture Supp	port	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary level	35	-	50	22.7	0.5	29	19.3	0.7	29	19.1	0.7	29	19.6	0.7	29	20.8	0.7	-	100.0%
1 – 6	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
7 – 10	7	-	17	3.4	0.2	7	2.1	0.3	7	2.3	0.3	7	2.3	0.3	7	2.7	0.4	-	24.1%
11 – 12	8	-	15	7.7	0.5	7	4.3	0.6	7	3.9	0.6	7	4.7	0.7	7	4.6	0.7	-	24.1%
13 – 16	18	-	18	11.6	0.6	15	12.9	0.9	15	12.9	0.9	15	12.5	0.8	15	13.6	0.9	-	51.7%

1. Data has been provided by the department and may not necessarily reconcile with official government personnel data.

2. Rand million.

#### Public entities and other agencies

#### **South African Post Office**

#### Mandate

The South African Post Office is a schedule 2 public entity established in terms of the Public Finance Management Act (1999). It is a government business enterprise and is required to provide postal and related services to the public. It derives its mandate from the South African Post Office SOC Ltd Act (2011) and the South African Postbank Limited Act (2010). The Postal Services Act (1998) grants it an exclusive mandate to conduct postal services, and makes provision for the regulation of postal services and operational functions of the postal company, including universal service obligations and the financial services activities of Postbank.

#### Selected performance indicators

Table 32.16 South African Post Office	performance indicators by pro	gramme/objective/activit	v and related outcome

Indicator	Programme/Objective/Activity	Outcome		Past		Current	Pr	ojections	
			2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Number of new points of presence per year <sup>1</sup>	Mail, retail and e-business		50	50	50	_1	_1	_1	_1
Total number of points of presence	Mail, retail and e-business	Entity mandate	2 447	2 486	2 486	2 486	2 486	2 486	2 486
Number of new addresses as part of the address expansion <sup>1</sup>	Mail, retail and e-business		1 199 273	1 201 263	1 195 690	500 000	_1	_1	_1

1. The South African Post Office is negotiating with the regulator about reducing or suspending targets due to poor trading conditions.

#### **Expenditure analysis**

The South African Post Office's focus over the medium term will be on stabilising business operations and engagements with stakeholders to improve and strengthen the company's position as the national provider of postal, courier and financial services. This will be achieved by ensuring that business operating models are reviewed and aligned to deal with the challenges the organisation faces. In this transition period, while delivering on government's social mandate, the post office will adapt to its rapidly changing environment by reviewing postal policy, increasing productivity, improving business operations, and improving financial performance. This will be done by improving cash flow management; reducing costs through improved efficiencies, such as the rationalisation of physical infrastructure and the optimisation of procurement; and improving service delivery by enhancing the quality of customer service. The organisation will also upgrade its IT infrastructure, which partially accounts for the high spending on the acquisition of assets.

The organisation generates its revenue from the provision of postal services and courier services, as well as from interest income and financial transaction fees. Non-tax revenue is expected to grow at 4.3 per cent over the medium term due to difficult trading conditions, declining mail volumes and increased competition, with total revenue increasing to R7.9 billion in 2017/18. Slow revenue growth and cost management measures are expected to lead to total expenditure increasing by 3 per cent over the medium term, to R7.9 billion in 2017/18. Other sundry revenue will be derived from broadcasting digital migration, rental income, the sale of fixed assets, and interest income.

Expenditure on compensation of employees is expected to grow at 1.3 per cent and decrease as a proportion of total expenditure over the medium term to reduce the growing gap between revenue and expenditure. As a result, the number of posts in the organisation is expected to decrease from 23 775 in 2015/16 to 22 831 in 2017/18, due to the expected rationalisation of staff in line with the turnaround plan. The organisation is currently in negotiations with the Independent Communications Authority of South Africa to temporarily suspend or reduce its universal service obligations over the medium term, due to difficult trading conditions.

As a result of the expected corporatisation of Postbank, the total value of depositor funds is expected to increase from R4.7 billion in 2013/14 to R5.6 billion over the medium term, while the Postbank programme is expected to grow at an average annual rate of 7.8 per cent over the same period.

#### Programmes/objectives/activities

#### Table 32.17 South African Post Office expenditure trends and estimates by programme/objective/activity

	Au	dited outcom	le	Revised estimate	Average growth rate (%)	Average	Mediun	n-term expend estimate	liture	Average growth rate (%)	Total: Average
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12	2014/15	2015/16	2016/17	2017/18	2014/15 -	2017/18
Administration	1 802 561	1 822 430	1 826 182	1 933 546	2.4%	27.8%	2 083 505	2 278 489	2 361 351	6.9%	28.3%
Logistics	634 320	671 047	669 145	763 841	6.4%	10.3%	698 332	733 872	771 276	0.3%	9.7%
Postbank	151 670	137 702	114 419	289 296	24.0%	2.6%	328 701	345 136	362 393	7.8%	4.3%
Mail, retail and e-business	3 585 463	3 872 674	4 086 517	4 265 411	6.0%	59.4%	4 507 656	4 418 714	4 430 623	1.3%	57.7%
Total	6 174 014	6 503 853	6 696 263	7 252 094	5.5%	100.0%	7 618 194	7 776 211	7 925 643	3.0%	100.0%

#### Statements of historical financial performance and position

#### Table 32.18 South African Post Office statements of historical financial performance and position

Statement of financial position									Outcome/
		Audited		Audited		Audited	Budget	Revised	Budget Average
	Budget	outcome	Budget	outcome	Budget	outcome	estimate	estimate	(%)
R thousand	2011	/12	2012	/13	2013	/14	2014/	/15	2011/12 - 2014/15
Revenue									
Non-tax revenue	6 131 040	6 151 427	6 133 985	6 135 025	6 389 023	6 187 324	6 859 077	7 003 249	99.9%
Sale of goods and services other than capital assets	5 550 659	5 700 797	5 553 178	5 689 545	5 823 923	5 778 440	6 323 975	6 788 478	103.0%
of which:	r								
Sales by market establishment	5 550 659	5 700 797	5 553 178	5 689 545	5 823 923	5 778 440	6 323 975	6 788 478	103.0%
Other non-tax revenue	580 381	450 630	580 807	445 480	565 100	408 884	535 102	214 771	67.2%
Transfers received	180 442	180 442	51 965	51 965	205 000	205 000	-	252 000	157.6%
Total revenue	6 311 482	6 331 869	6 185 950	6 218 699	6 594 023	6 542 386	6 859 077	7 255 249	101.5%
Expenses									
Current expenses	6 204 256	6 081 743	6 233 803	6 503 853	6 599 416	6 696 983	7 221 954	7 251 703	101.0%
Compensation of employees	3 355 488	3 372 014	3 071 252	3 529 159	3 496 903	3 650 940	4 045 598	3 872 933	103.3%
Goods and services	2 599 610	2 464 252	2 902 176	2 720 935	2 849 721	2 803 006	2 905 321	3 105 448	98.6%
Depreciation	169 244	193 892	177 705	172 749	175 920	166 928	199 101	201 788	101.9%
Interest, dividends and rent on land	79 914	51 585	82 670	81 010	76 872	76 109	71 934	71 534	90.0%
Total expenses	6 242 566	6 174 014	6 257 612	6 503 853	6 599 416	6 696 263	7 222 345	7 252 094	101.2%
Surplus/(Deficit)	68 916	157 855	(71 662)	(285 154)	(5 393)	(153 877)	(363 268)	3 155	-
Statement of financial position									
Carrying value of assets	1 590 920	1 269 267	1 623 477	1 431 988	1 366 357	1 500 172	1 345 941	1 564 007	97.3%
of which:									
Acquisition of assets	410 500	105 895	367 000	173 306	325 000	225 673	263 765	285 000	57.8%
Investments	4 203 282	4 922 721	2 108 494	4 719 333	5 788 302	4 301 466	5 580 820	4 615 423	105.0%
Inventory	51 807	61 293	54 397	50 854	66 693	77 389	48 840	75 841	119.7%
Receivables and prepayments	675 094	527 699	652 998	593 707	805 259	600 618	584 384	594 586	85.2%
Cash and cash equivalents	3 628 943	3 277 157	5 362 640	3 276 755	2 214 527	4 011 114	2 876 755	2 887 978	95.5%
Non-current assets held for sale	_	201	1 078 987	_	_	_	_	_	_
Taxation	_	316 928	_	688 829	266 520	800 682	379 850	800 568	403.3%
Total assets	10 150 046	10 375 266	10 880 993	10 761 466	10 507 658	11 291 441	10 816 590	10 538 403	101.4%
Accumulated surplus/(deficit)	1 443 564	1 761 247	1 589 793	1 307 341	1 544 040	941 750	937 179	244 114	77.1%
Capital and reserves	956 017	950 950	917 762	997 649	951 566	1 496 546	1 450 862	1 496 546	115.6%
Capital reserve fund	_	94 602	31 000	94 401	_	85 305	_	-	884.9%
Finance lease	-	60 302	69 055	20 421	43 170	3 637	80 646	3 819	45.7%
Deferred income	-	373 049	365 165	330 862	333 908	324 631	340 885	318 138	129.5%
Trade and other payables	6 270 956	5 888 210	6 220 581	6 076 690	6 410 782	6 487 871	6 812 340	6 478 649	97.0%
Taxation	-	8 937	23 809	251 127	18 504	244 287	911	244 287	1 732.0%
Provisions	1 327 009	1 237 969	1 663 828	1 682 975	1 205 688	1 707 414	1 193 767	1 752 850	118.4%
Derivatives financial instruments	152 500	-	-	-	-	-	-	-	-
Total equity and liabilities	10 150 046	10 375 266	10 880 993	10 761 466	10 507 658	11 291 441	10 816 590	10 538 403	101.4%

#### Statements of estimates of financial performance and position

#### Table 32.19 South African Post Office statements of estimates of financial performance and position

Statement of financial position	Revised estimate	Average growth rate (%)	nates of final Expen- diture/ Total: Average (%)	•	ium-term estimat		Average growth rate (%)	Expen- diture/ Total: Average (%)
R thousand	2014/15		- 2014/15	2015/16	2016/17	2017/18	2014/15 - 20	
Revenue	2014/10	2011/12	2014/10	2010/10	2010/11	2011/10	2014/10 20	
Non-tax revenue	7 003 249	4.4%	96.7%	6 871 204	7 426 291	7 942 540	4.3%	98.9%
Sale of goods and services other than capital assets	6 788 478	6.0%	90.9%	6 525 261	6 976 438	7 467 252	3.2%	93.9%
of which:								
Sales by market establishment	6 788 478	6.0%	90.9%	6 525 261	6 976 438	7 467 252	3.2%	93.9%
Other non-tax revenue	214 771	-21.9%	5.9%	345 943	449 853	475 288	30.3%	5.0%
Transfers received	252 000.0	11.8%	2.6%	64 852.0	-	-	-100.0%	1.1%
Total revenue	7 255 249	4.6%	100.0%	6 936 056	7 426 291	7 942 540	3.1%	100.0%
Expenses			[					
Current expenses	7 251 703	6.0%	99.6%	7 617 007	7 774 341	7 921 847	3.0%	100.0%
Compensation of employees	3 872 933	4.7%	54.2%	4 188 684	4 065 724	4 029 266	1.3%	52.9%
Goods and services	3 105 448	8.0%	41.6%	3 175 970	3 443 645	3 614 361	5.2%	43.6%
Depreciation	201 788	1.3%	2.8%	159 948	167 946	176 342	-4.4%	2.3%
Interest, dividends and rent on land	71 534	11.5%	1.1%	92 405	97 026	101 878	12.5%	1.2%
Total expenses	7 252 094	5.5%	100.0%	7 618 194	7 776 211	7 925 643	3.0%	100.0%
Surplus/(Deficit)	3 155	-72.9%	-	(682 138)	(349 920)	16 897	75.0%	-
Statement of financial position								
Carrying value of assets	1 564 007	7.2%	13.4%	1 643 657	1 685 315	1 748 585	3.8%	15.8%
of which:								
Acquisition of assets	285 000	39.1%	1.8%	240 000	210 000	240 000	-5.6%	2.3%
Investments	4 615 423	-2.1%	43.3%	4 853 118	5 126 714	5 411 695	5.4%	47.7%
Inventory	75 841	7.4%	0.6%	74 324	72 838	71 381	-2.0%	0.7%
Receivables and prepayments	594 586	4.1%	5.4%	588 640	582 754	576 926	-1.0%	5.6%
Cash and cash equivalents	2 887 978	-4.1%	31.2%	2 408 242	2 075 664	2 069 313	-10.5%	22.5%
Taxation	800 568	36.2%	6.0%	800 568	800 568	800 568	-	7.6%
Total assets	10 538 403	0.5%	100.0%	10 368 549	10 343 853	10 678 468	0.4%	100.0%
Accumulated surplus/(deficit)	244 114	-48.2%	9.9%	(438 024)	(787 943)	(771 046)	-246.7%	-4.2%
Capital and reserves	1 496 546	16.3%	11.5%	1 748 546	1 772 546	1 772 546	5.8%	16.2%
Finance lease	3 819	-60.1%	0.2%	4 010	4 210	4 421	5.0%	-
Deferred income	318 138	-5.2%	3.1%	311 776	305 540	299 429	-2.0%	2.9%
Trade and other payables	6 478 649	3.2%	58.0%	6 695 399	6 948 572	7 213 597	3.6%	65.2%
Taxation	244 287	201.2%	1.7%	244 287	244 287	244 287	-	2.3%
Provisions	1 752 850	12.3%	14.8%	1 802 555	1 856 641	1 915 234	3.0%	17.5%
Total equity and liabilities	10 538 403	0.5%	100.0%	10 368 549	10 343 853	10 678 468	-231.3%	100.0%

#### **Personnel information**

Table 32.20 South African Post Office personnel numbers and cost by salary level<sup>1</sup>

		er of posts																	
	estin	nated for																	
	31 Ma	arch 2015				1	Number and	l cost <sup>1</sup>	of personn	el posts fil	led / p	lanned for	on funded e	establi	shment			Nur	nber
	Number	Number																Average	Salary
	of	of																growth	level/total:
	funded	posts																rate	Average
	posts	on approved		Actual		Revised	estimate			Μ	edium	-term expe	nditure est	imate				(%)	(%)
		establishment		2013/14			2014/15		1	2015/16		2	2016/17		2	2017/18		2014/15	- 2017/18
					Unit			Unit			Unit			Unit			Unit		
South Af	rican Post	Office	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary	24 193	36 145	23 140	3 650.9	0.2	23 775	3 872.9	0.2	23 775	4 188.7	0.2	23 062	4 065.7	0.2	22 831	4 029.3	0.2	1.3%	100.0%
level																			
1-6	8 465	12 450	8 815	543.8	0.1	8 425	490.3	0.1	8 425	539.7	0.1	8 172	523.5	0.1	8 090	518.3	0.1	1.9%	35.4%
7 – 10	15 078	22 925	13 758	2 735.1	0.2	14 796	2 989.3	0.2	14 796	3 222.5	0.2	14 352	3 128.6	0.2	14 209	3 101.5	0.2	1.2%	62.2%
11 – 12	592	696	529	323.7	0.6	520	338.4	0.7	520	368.1	0.7	505	357.1	0.7	499	353.5	0.7	1.5%	2.2%
13 – 16	58	74	38	48.3	1.3	34	55.0	1.6	34	58.3	1.7	33	56.5	1.7	33	56.0	1.7	0.6%	0.1%

1. Rand million.

#### National Electronic Media Institute of South Africa

#### Mandate

The National Electronic Media Institute of South Africa was established as a non-profit institute of education in terms of the Companies Act (1973) and is listed as a schedule 3A public entity in terms of the Public Finance Management Act (1999). The institute's ongoing activities include offering national certificates and short

courses in the areas of television production, animation and radio production. The institute's programmes are structured to enhance the market readiness of students in a wide range of broadcasting disciplines.

#### Selected performance indicators

Table 32.21 National Electronic Media Institute of South Africa performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	Outcome		Past		Current	Pr	ojections	
			2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Number of national e-skills curriculum competency frameworks reviewed per year <sup>1</sup>	e-Astuteness development		_1	_1	_1	1	1	1	1
Number of research chairs allocated per year <sup>1</sup>	Knowledge for innovation	Outcome 5: A skilled and capable workforce to support an inclusive	_1	_1	_1	4	5	3	3
Number of non-degree research projects commissioned per year <sup>1</sup>	Knowledge for innovation	growth path	_1	_1	_1	6	9	9	9
Number of postgraduate research projects funded per year <sup>2</sup>	Knowledge for innovation		_2	_2	_2	_2	2	4	6

The indicator was introduced in 2014/15.
 The indicator was introduced in 2015/16.

#### **Expenditure analysis**

The National Electronic Media Institute of South Africa's focus over the medium term will be on delivering the national development plan's vision of promoting e-literacy programmes to stimulate demand and ICT skills development by building e-skills and e-astuteness among various stakeholders to leverage digital opportunities. These stakeholders include individuals, communities, entrepreneurs, government and business. Through its activities, the institute will also work towards outcome 5 of government's 2014-2019 medium term strategic framework (a skilled and capable workforce to support an inclusive growth path).

The institute is funded mostly through government transfers, which are expected to account for 86.7 per cent of its revenue over the medium term. Other operational revenue is derived from student fees, training and partnerships. The majority of the institute's overhead expenditure relates to staff costs and property rentals. The focus over the medium term will be on appropriate investment in human capital, capital infrastructure and IT infrastructure. These costs are related to the establishment of the new Ikamva National e-Skills Institute through the expected merger of the e-Skills Institute and the Institute of Space and Software Applications focussing on various research projects and training opportunities related to e-skills. Cabinet approved budget reductions of R3 million in 2015/16 and R4.5 million in 2016/17 will be effected on transfers to the institute.

At the end of September 2014, the institute had 47 funded posts. The number of filled posts is expected to increase in line with the expected creation of the new institute. The rationale for the merger is to consolidate electronic media support institutions into a single organisation to improve coordination, avoid duplication, and ultimately improve outcomes in the sector.

#### Programmes/objectives/activities

 Table 32.22 National Electronic Media Institute of South Africa expenditure trends and estimates by programme/objective/activity

						Expen-					Expen-
					Average	diture/				Average	diture/
					growth	Total:				growth	Total:
				Revised	rate	Average	Medium	-term expendi	iture	rate	Average
	Auc	lited outcome		estimate	(%)	(%)		estimate		(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12 -	2014/15	2015/16	2016/17	2017/18	2014/15 -	2017/18
Administration	41 113	41 814	28 534	28 294	-11.7%	80.7%	29 774	31 800	33 452	5.7%	69.0%
Multi-stakeholder collaboration	-	-	-	2 016	-	1.0%	-	-	-	-100.0%	1.0%
e-Astuteness development	-	-	13 895	17 503	-	16.8%	10 921	11 399	12 036	-11.7%	28.5%
Knowledge for innovation	-	-	-	2 630	-	1.3%	-	-	-	-100.0%	1.3%
Aggregation framework	-	-	-	497	-	0.2%	-	-	-	-100.0%	0.2%
Total	41 113	41 814	42 429	50 940	7.4%	100.0%	40 695	43 199	45 488	-3.7%	100.0%

#### Statements of estimates of financial performance and position

#### Table 32.23 National Electronic Media Institute of South Africa statements of historical financial performance and position

Statement of financial position									Outcome/
		Audited		Audited		Audited	Budget	Revised	Budget Average
	Budget	outcome	Budget	outcome	Budget	outcome	estimate	estimate	(%)
R thousand	2011/	12	2012/1	13	2013/	14	2014/1	5	2011/12 - 2014/15
Revenue									
Non-tax revenue	13 697	2 203	12 515	6 723	1 801	4 257	260	13 081	92.9%
Sale of goods and services other than capital assets	13 697	1 973	12 515	6 228	1 551	3 089	-	12 217	84.7%
of which:									
Sales by market establishment	13 697	1 973	12 515	6 228	1 551	3 089	-	12 217	84.7%
Other non-tax revenue	-	230	-	495	250	1 168	260	864	540.6%
Transfers received	34 420	33 473	34 116	34 116	35 746	38 732	37 859	37 859	101.4%
Total revenue	48 117	35 676	46 631	40 839	37 547	42 989	38 119	50 940	100.0%
Expenses									
Current expenses	50 852	41 113	46 631	41 814	37 547	42 429	38 119	50 940	101.8%
Compensation of employees	28 761	17 488	28 445	16 930	16 723	18 481	21 738	20 168	76.4%
Goods and services	19 781	20 950	15 848	22 930	18 347	22 591	14 597	29 415	139.8%
Depreciation	2 310	2 675	2 338	1 954	2 477	1 357	1 784	1 357	82.4%
Total expenses	50 852	41 113	46 631	41 814	37 547	42 429	38 119	50 940	101.8%
Surplus/(Deficit)	(2 735)	(5 437)	-	(975)	-	560	-	-	-

#### Statements of estimates of financial performance and position

Table 32.24 National Electronic Media Institute of South Africa statements of estimates of financial performance and position

Statement of financial position	Revised estimate	Average growth rate (%)	Expen- diture/ Total: Average (%)	Med	lium-term estimat	•	Average growth rate (%)	
R thousand	2014/15		· 2014/15	2015/16	2016/17	2017/18	2014/15 -	
Revenue								
Non-tax revenue	13 081	81.1%	14.6%	4 094	5 999	1 703	-49.3%	13.3%
Sale of goods and services other than capital assets	12 217	83.6%	13.0%	1 244	1 244	1 073	-55.5%	8.1%
of which:								
Sales by market establishment	12 217	83.6%	13.0%	1 244	1 244	1 073	-55.5%	8.1%
Other non-tax revenue	864	55.5%	1.6%	2 850	4 755	630	-10.0%	5.3%
Transfers received	37 859	4.2%	85.4%	36 601	37 200	43 785	5.0%	86.7%
Total revenue	50 940	12.6%	100.0%	40 695	43 199	45 488	-3.7%	100.0%
Expenses								
Current expenses	50 940	7.4%	100.0%	40 695	43 199	45 488	-3.7%	100.0%
Compensation of employees	20 168	4.9%	41.5%	22 385	23 378	24 748	7.1%	50.8%
Goods and services	29 415	12.0%	54.2%	17 032	18 376	19 756	-12.4%	46.4%
Depreciation	1 357	-20.2%	4.3%	1 278	1 445	984	-10.2%	2.8%
Total expenses	50 940	7.4%	100.0%	40 695	43 199	45 488	-3.7%	100.0%

#### **Personnel information**

#### Table 32.25 National Electronic Media Institute of South Africa personnel numbers and cost by salary level<sup>1</sup>

		er of posts																	
	estir	nated for																	
	31 M	arch 2015			Num	ber and co	st <sup>1</sup> of pe	ersonne	l posts fill	ed / plan	ned for	on funded	l establis	shment				Num	ber
	Number	Number																Average	Salary
	of	of																growth	level/total:
	funded	posts																rate	Average
	posts	on approved		Actual		Revise	d estimation	ate			Medi	ium-term e	xpenditu	ure esti	mate			(%)	(%)
		establishment		2	014/15		2	015/16		2	016/17		2	017/18		2014/15 -	2017/18		
Nationa	onal Electronic Media U							Unit			Unit			Unit			Unit		
Institute	of South	Africa	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary	47	47	47	18.5	0.4	39	20.2	0.5	47	22.4	0.5	47	23.4	0.5	47	24.7	0.5	7.1%	100.0%
level																			
1 – 6	8	8	8	1.2	0.1	5	0.9	0.2	8	0.9	0.1	8	0.9	0.1	8	0.9	0.1	2.9%	16.0%
7 – 10	27	27	28	8.9	0.3	25	9.3	0.4	27	9.7	0.4	27	10.3	0.4	27	10.8	0.4	5.4%	59.1%
11 – 12	5	5	4	2.4	0.6	4	3.1	0.8	5	4.0	0.8	5	4.3	0.9	5	4.5	0.9	13.2%	10.5%
13 – 16	7	7	7	6.1	0.9	5	7.0	1.4	7	7.7	1.1	7	7.9	1.1	7	8.5	1.2	6.8%	14.4%

1. Rand million.

#### Sentech

#### Mandate

Sentech was established as a state owned enterprise to provide common carrier broadcasting signal distribution services to licensed broadcasters in South Africa, and is listed as a schedule 3B public entity in the Public Finance Management Act (1999). In 2002, the company's mandate was expanded to provide an international voice gateway and common carrier multimedia services in accordance with government's imperative to liberalise the telecommunications sector.

#### Selected performance indicators

Table 32.26 Sentech performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	Outcome		Past		Current	Pr	ojections	
			2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Terrestrial analogue television (measured by percentage availability)	Administration		61%	80%	82%	85%	85%	85%	85%
Digital terrestrial television (measured by percentage availability)	Attain digital terrestrial television network objectives	Outcome 6: An efficient, competitive	100%	100%	100%	100%	100%	100%	100%
Number of new television transmitters switched on per year <sup>1</sup>	Attain digital terrestrial television network objectives	and responsive economic infrastructure network	10	10	280	16	_1	_1	_1
Number of schools connected to communication network services	Administration		132	25	9	14	14	14	14
Number of VSATs installed per year <sup>2</sup>	Administration		_2	25	137	135	225	270	270

1. The project ended in 2014/15.

2. Indicator introduced in 2012/13.

#### Expenditure analysis

The national development plan considers ICT as a critical enabler of economic activity that enhances communication and information flows and improves productivity and efficiency, and states that digital access for all South Africans involves national migration from analogue to digital broadcasting. Sentech will support this vision over the medium term by continuing with strategic interventions to enable access to universal, open, interoperable and affordable network platforms for broadcasting and content distribution. This specifically includes radio transmission, analogue television signal distribution services, and the broadcasting digital migration project. In this regard, over the medium term 42 schools will be connected to communication networks and 765 very small aperture terminals (VSAT) will be installed.

At an operational level, the organisation's focus will be on maintaining clean audits and ensuring the financial sustainability of the company, as well as finding innovative ways to bridge the digital divide between those who have access to ICT and those who do not, or whose access is sub-optimal. With the final analogue switch-off date imminent, Sentech is remodelling its technical operations to prepare for the commercial launch of digital terrestrial television services. This will allow 85 per cent of households to be covered for digital terrestrial television infrastructure, and 100 per cent for direct to home infrastructure (satellites) by the end of 2014/15 to ensure readiness for the analogue switch-off in June 2015. Cabinet has approved additional funding allocations to Sentech of R109 million in 2015/16 for the implementation of the dual illumination process (the simultaneous running of the digital and analogue systems) as broadcasting digital migration is implemented.

While services for analogue television signal distribution remain the organisation's main contribution to revenue, the rollout of VSAT services to rural schools, community centres and private commercial enterprises and revenue from digital television services is expected to increase in importance as the country migrates from analogue to digital transmission.

In 2013/14 Sentech committed to 2 new leases for satellite transponders in space, which are required in the migration to digital broadcasting. This will result in increased satellite costs over the medium term. However, overall expenditure on goods and services is expected to decrease by 6.7 per cent over the medium term due to fewer lease payments related to analogue transmission (which will be switched off), and digital equipment that has less maintenance costs.

Expenditure on compensation of employees is set to increase at 5.9 per cent over the same period due to salary increases, new recruitments, and gratuity payments. Attracting top talent remains a priority of the organisation's human resources policy. To ensure a well balanced team, efforts will be made over the medium term to fill posts from the outside and promote staff internally, as appropriate. As a result, the number of filled posts is expected to increase to 574 over the medium term.

#### **Programmes/objectives/activities**

#### Table 32.27 Sentech expenditure trends and estimates by programme/objective/activity

	Auc	lited outcome	•	Revised estimate	Average growth rate (%)	Total: Average	Mediun	n-term expend estimate	iture	Average growth rate (%)	Expen- diture/ Total: Average (%)
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12 -	- 2014/15	2015/16	2016/17	2017/18	2014/15 - 2	017/18
Administration	449 333	651 609	725 963	844 767	23.4%	76.3%	930 548	992 761	960 951	4.4%	91.7%
Attain digital terrestrial television network	291 103	322 628	89 349	108 706	-28.0%	23.7%	113 966	119 413	-	-100.0%	8.3%
Total	740 436	974 237	815 312	953 473	8.8%	100.0%	1 044 514	1 112 174	960 951	0.3%	100.0%

#### Statements of historical financial performance and position

Table 32.28 Sentech statements of historical financial performance and position

Statement of financial position

Statement of financial position									Outcome/
								<b>-</b>	Budget
	Dudaat	Audited	Dudaat	Audited	Dudaat	Audited	Budget	Revised	Average
R thousand	Budget 2011/	outcome	Budget 2012/	outcome	Budget 2013/	outcome	estimate 2014/	estimate	(%) 2011/12 - 2014/15
Revenue	2011/	12	2012/	13	2013/	14	2014/	IJ.	2011/12 - 2014/15
Non-tax revenue	959 798	838 452	994 352	886 579	954 845	938 973	928 441	1 024 753	96.1%
Sale of goods and services other than	950 702	776 325	985 352	830 886	952 807	892 771	895 807	1 000 306	92.5%
capital assets	000702	110 020	000 002	000 000	002 001	002 111	000 001	1 000 000	02.070
of which:									
Sales by market establishment	950 702	776 325	985 352	830 886	952 807	892 771	895 807	1 000 306	92.5%
Other non-tax revenue	9 096	62 127	9 000	55 693	2 038	46 202	32 634	24 447	357.2%
Transfers received	-	36 260	23 988	68 224	-	89 345	106 000	108 706	232.7%
Total revenue	959 798	874 712	1 018 340	954 803	954 845	1 028 318	1 034 441	1 133 459	100.6%
Expenses									
Current expenses	766 516	682 453	889 691	915 418	913 243	803 801	882 637	899 216	95.6%
Compensation of employees	275 448	265 664	297 289	276 447	341 548	328 266	379 705	350 188	94.3%
Goods and services	343 626	339 795	500 461	417 971	514 711	404 059	437 773	490 165	92.0%
Depreciation	141 009	58 528	88 441	27 970	54 750	48 374	64 209	58 763	55.6%
Interest, dividends and rent on land	6 433	18 466	3 500	193 030	2 234	23 102	950	100	1 789.3%
Total expenses	828 576	740 436	925 713	974 237	942 466	815 312	939 089	953 473	95.8%
Surplus/(Deficit)	131 222	134 276	92 627	(19 434)	12 379	213 006	95 352	179 986	-
Statement of financial position									
Carrying value of assets	1 733 254	506 808	695 045	544 184	650 415	602 409	680 287	872 364	67.2%
of which:	1755254	300 000	090 040	344 104	000 410	002 403	000 207	072 304	07.270
Acquisition of assets	693 907	81 053	145 864	457 073	590 415	290 493	69 270	660 868	99.3%
Investments	129 478	01000	140 004	407 075		230 433			33.370
Inventory	24 785	7 491	26 520	65 739	3 866	71 666	8 529	7 220	238.8%
Receivables and prepayments	78 502	41 235	83 997	60 495	35 842	39 832	32 812	41 137	79.0%
Cash and cash equivalents	257 012	1 605 937	1 709 835	1 560 260	573 683	1 077 430	830 169	434 058	138.8%
Defined benefit plan assets	_	1 300	_	_	1 404	_	1 750	_	41.2%
Taxation	-	322	-	3 737	-	50 401	-	-	-
Total assets	2 223 031	2 163 093	2 515 397	2 234 415	1 265 210	1 841 738	1 553 547	1 354 778	100.5%
Accumulated surplus/(deficit)	291 337	350 629	388 361	366 490	474 117	579 546	681 511	517 914	98.9%
Capital and reserves	1 394 316	558 446	1 505 096	586 654	462 520	586 654	593 051	576 439	58.4%
Capital reserve fund	-	889 294	260 836	160 074	4 500	366 020	27 000	2 500	485.0%
Borrowings	92 789	45 429	23 935	40 917	-	-	-	-	74.0%
Deferred income	129 941	-	-	-	-	-	-	-	-
Trade and other payables	191 757	105 014	205 180	239 374	143 353	142 482	33 739	254 426	129.1%
Taxation	-	2 653	-	7 992	13 907	38 207	4 858	1 000	265.7%
Provisions	123 354	211 628	131 989	211 503	166 813	113 013	213 388	2 500	84.8%
Derivatives financial instruments	-	-	-	621 411	-	15 816	-	-	-
Total equity and liabilities	2 223 494	2 163 093	2 515 397	2 234 415	1 265 210	1 841 738	1 553 547	1 354 778	100.5%

#### Statements of estimates of financial performance and position

Statement of financial position		Average	Expen- diture/				Average	Expen- diture/
		growth	Total:				growth	Total:
	Revised	rate	Average				rate	Average
	estimate	(%)	(%)	Med	ium-term estimate	<u>م</u>	(%)	(%)
R thousand	2014/15		- 2014/15	2015/16	2016/17	2017/18	2014/15 - 2	
Revenue								
Non-tax revenue	1 024 753	6.9%	92.6%	1 137 464	1 206 694	1 399 560	10.9%	95.4%
Sale of goods and services other than capital	1 000 306	8.8%	87.7%	1 130 130	1 204 494	1 397 318	11.8%	94.6%
assets								
of which:								
Sales by market establishment	1 000 306	8.8%	87.7%	1 130 130	1 204 494	1 397 318	11.8%	94.6%
Other non-tax revenue	24 447	-26.7%	4.9%	7 334	2 200	2 242	-54.9%	0.8%
Transfers received	108 706	44.2%	7.4%	109 000	-	-	-100.0%	4.6%
Total revenue	1 133 459	9.0%	100.0%	1 246 464	1 206 694	1 399 560	7.3%	100.0%
Expenses								
Current expenses	899 216	9.6%	94.8%	981 830	1 045 684	890 472	-0.3%	100.0%
Compensation of employees	350 188	9.6%	35.3%	371 200	393 472	415 792	5.9%	37.7%
Goods and services	490 165	13.0%	47.4%	542 394	579 807	397 930	-6.7%	49.2%
Depreciation	58 763	0.1%	5.7%	68 236	72 330	76 670	9.3%	6.8%
Interest, dividends and rent on land	100	-82.4%	6.3%	-	75	80	-7.4%	-
Total expenses	953 473	8.8%	100.0%	1 044 514	1 112 174	960 951	0.3%	100.0%
Surplus/(Deficit)	179 986	10.3%	-	201 950	94 520	438 609	34.6%	-
Statement of financial position								
Carrying value of assets	872 364	19.8%	36.2%	1 005 933	1 052 373	1 205 854	11.4%	72.7%
of which:								
Acquisition of assets	660 868	101.3%	22.2%	213 374	143 893	129 608	-41.9%	20.7%
Inventory	7 220	-1.2%	1.9%	3 610	1 805	900	-50.0%	0.2%
Receivables and prepayments	41 137	-0.1%	2.5%	37 023	33 321	30 619	-9.4%	2.5%
Cash and cash equivalents	434 058	-35.3%	58.7%	321 301	328 856	299 743	-11.6%	24.6%
Total assets	1 354 778	-14.4%	100.0%	1 367 867	1 416 354	1 537 116	4.3%	100.0%
Accumulated surplus/(deficit)	517 914	13.9%	25.6%	599 714	682 414	839 427	17.5%	46.2%
Capital and reserves	576 439	1.1%	31.6%	576 438	576 439	576 440	-	40.7%
Capital reserve fund	2 500	-85.9%	17.1%	500	_	_	-100.0%	0.1%
Trade and other payables	254 426	34.3%	10.5%	189 215	156 251	120 000	-22.2%	12.9%
Taxation	1 000	-27.8%	0.7%	500	250	250	-37.0%	-
Provisions	2 500	-77.2%	6.4%	1 500	1 000	1 000	-26.3%	0.1%
Total equity and liabilities	1 354 778	-14.4%	100.0%	1 367 867	1 416 354	1 537 117	-168.0%	100.0%

#### Table 32.29 Sentech statements of estimates of financial performance and position

#### **Personnel information**

#### Table 32.30 Sentech personnel numbers and cost by salary level<sup>1</sup>

	Numb	er of posts																	
	esti	mated for																	
	31 M	arch 2015			Nu	mber and	cost <sup>1</sup> of j	person	nel posts f	illed / pla	anned f	or on fund	ed estab	lishme	nt			Nui	nber
	Number	Number																Average	Salary
	of	of																growth	level/total:
	funded	posts																rate	Average
	posts	on approved		Actual		Revise	ed estimation	ate			Med	ium-term e	expendit	ure esti	mate			(%)	(%)
		establishment	2	2013/14		2	014/15		2	015/16		2	016/17		2	017/18		2014/15	- 2017/18
		•			Unit			Unit			Unit			Unit			Unit		
Sentech	1		Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary	590	574	530	328.3	0.6	530	350.2	0.7	572	371.2	0.6	574	393.5	0.7	574	415.8	0.7	5.9%	100.0%
level																			
1 – 6	45	45	39	11.6	0.3	39	12.8	0.3	45	12.5	0.3	46	13.8	0.3	46	15.2	0.3	5.8%	7.8%
7 – 10	70	70	65	25.0	0.4	65	27.9	0.4	70	30.2	0.4	69	33.2	0.5	69	30.4	0.4	2.9%	12.1%
11 – 12	311	311	293	122.0	0.4	293	124.5	0.4	311	135.2	0.4	311	140.7	0.5	311	148.5	0.5	6.1%	54.5%
13 – 16	153	135	122	147.7	1.2	122	161.3	1.3	135	163.0	1.2	135	171.0	1.3	135	186.4	1.4	4.9%	23.4%
17 – 22	11	13	11	21.9	2.0	11	23.6	2.1	11	30.3	2.8	13	34.8	2.7	13	35.3	2.7	14.4%	2.1%
1.0.1	million																		

1 Rand million

#### State Information Technology Agency

#### Mandate

The State Information Technology Agency is governed by the State Information Technology Agency Act (1998), as amended, and is listed as a schedule 3A public entity. The agency is responsible for the provision of IT services to government. The act separates the agency's services into mandatory services, which are services that it must provide; and non-mandatory services, which are services that it may provide. Mandatory services include the provision and maintenance of transversal information systems and data processing or associated services for the transversal system. The act mandates the agency to consolidate and coordinate government's IT resources to achieve cost savings through economies of scale, increased delivery capabilities and enhanced interoperability of systems.

#### Selected performance indicators

Table 32.31 State Information Technology Agency performance indicators by programme/objective/activity and related

Indicator <sup>1</sup>	Programme/Objective/Activity	Outcome		Past		Current	F	Projections	
			2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Percentage of projects timeously, successfully and satisfactorily delivered within budget <sup>1</sup>	Administration		_1	_1	_1	80	85	90	95
Percentage reduction in customer complaints <sup>1</sup>	Administration	Entity mandate	_1	_1	_1	80	80	80	80
Percentage increase in bandwidth capacity <sup>1</sup>	Business operations		_1	_1	_1	75	75	75	75

1. Indicators measured from 2014/15.

#### **Expenditure analysis**

The State Information Technology Agency's focus over the medium term will be on investing in ICT infrastructure and finalising the implementation of the agency's turnaround strategy. These initiatives are supported by the budget allocated in the business operations programme, which, at an estimated 81.9 per cent of total expenditure over the medium term, is the agency's main cost driver.

The agency generates revenue from funds received for IT services rendered that are stipulated in the service level agreements entered into with departments and organs of state. These include services such as data processing, transversal systems, information system security, procurement, and disaster recovery planning. Revenue for the agency is expected to increase as the organisation expands its reach within government, and the sale of IT goods and services increases. Revenue growth of 9.9 per cent over the medium term is expected as the turnaround strategy, which aims to build an appropriate organisation to improve service delivery, starts to yield results through a more diverse service offering and client base as the organisation extends its offering to other spheres of government and government institutions. This revenue will allow the agency to upgrade its ICT infrastructure and build capacity to support the expected increase in its client base over the medium term.

Expenditure on goods and services is expected to increase substantially, at an average annual rate of 10.1 per cent over the medium term, driven mainly by spending on computer services. Some of the benefits of this increased spending include creating a shared services centre to reduce the duplication of administrative functions, adopting a standard operating environment to reduce costs, developing and implementing an IT asset management strategy to ensure the optimal use of assets, and providing syndicated disaster recovery capacity for government to ensure operating efficiency.

Expenditure on research and development is also expected to increase over the medium term as the focus will be on finding innovative ways to re-engineer government business processes to ensure efficiency.

The agency has 3 183 funded posts, of which 203 are vacant. These vacancies are a result of the restructuring process currently under way and the agency aligning the organisational structure with a new one recently approved by the Minister of Telecommunications and Postal Services. In the quest to capacitate the agency to ensure growth, encourage learning and innovation through research and development, and re-engineer the business processes of government to ensure efficiency, expenditure on compensation of employees is expected to increase at an average annual rate of 9.6 per cent over the medium term.

#### Programmes/objectives/activities

Table 32.32 State Information Technology Agency expenditure trends and estimates by programme/objective/activity

						Expen-		-	•		Expen-
					Average	diture/				Average	diture/
					growth	Total:	•• • · · · · · · · · · · · · · · · · ·			growth	Total:
				Revised	rate	Average	Medium	n-term expend	liture	rate	Average
	Au	estimate	(%)	(%)		estimate		(%)	(%)		
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12 -	2014/15	2015/16	2016/17	2017/18	2014/15	i - 2017/18
Administration	1 041 912	816 243	981 799	917 552	-4.1%	20.4%	1 008 030	1 107 498	1 209 941	9.7%	18.1%
Business operations	3 483 787	3 255 927	3 849 400	4 145 978	6.0%	79.6%	4 560 576	5 016 633	5 518 297	10.0%	81.9%
Total	4 525 699	4 072 170	4 831 199	5 063 530	3.8%	100.0%	5 568 606	6 124 131	6 728 238	9.9%	100.0%

#### Statements of historical financial performance and position

#### Table 32.33 State Information Technology Agency statements of historical financial performance and position

Statement of financial position		Audited		Audited		Audited	Budget	Revised	Outcome/ Budget Average
	Budget	outcome	Budget	outcome	Budget	outcome	estimate	estimate	(%)
R thousand	2011		2012/		2013/		2014/		2011/12 - 2014/15
Revenue									
Non-tax revenue	4 699 395	4 892 262	5 683 014	4 471 285	5 716 619	4 876 620	5 267 764	5 265 413	91.3%
Sale of goods and services other than capital assets	4 622 505	4 729 096	5 584 731	4 283 035	5 635 000	4 692 013	5 182 473	5 182 473	89.8%
of which:									
Sales by market establishment	4 622 505	4 729 096	5 584 731	4 283 035	5 635 000	4 692 013	5 182 473	5 182 473	89.8%
Other non-tax revenue	76 890	163 166	98 283	188 250	81 619	184 607	85 292	82 941	180.9%
Total revenue	4 699 395	4 892 262	5 683 014	4 471 285	5 716 619	4 876 620	5 267 764	5 265 413	91.3%
Expenses									
Current expenses	4 576 280	4 378 044	5 528 882	3 892 741	5 515 941	4 809 307	4 987 099	4 985 020	87.7%
Compensation of employees	1 902 836	1 710 144	2 179 846	1 413 723	1 670 620	1 354 680	1 463 125	1 463 125	82.3%
Goods and services	2 489 307	2 539 997	3 167 530	2 365 077	3 714 823	3 408 095	3 262 452	3 260 373	91.6%
Depreciation	184 137	93 674	181 506	80 501	130 498	23 196	261 523	261 522	60.6%
Interest, dividends and rent on land	-	34 229	-	33 441	-	23 336	-	-	-
Total expenses	4 610 752	4 525 699	5 572 039	4 072 170	5 572 131	4 831 199	5 065 609	5 063 530	88.8%
Surplus/(Deficit)	88 643	366 563	110 975	399 116	144 488	45 421	202 155	201 883	-
Statement of financial position									
Carrying value of assets	631 803	391 430	1 888 186	605 500	2 559 026	721 307	2 954 023	2 105 507	47.6%
of which:									
Acquisition of assets	190 000	46 760	1 055 200	216 093	837 157	356 004	1 538 000	1 538 000	59.6%
Investments	456 125	-	-	-	-	-	-	-	-
Inventory	86 629	14 805	60 000	-	60 000	-	-	-	7.2%
Receivables and prepayments	950 000	1 273 147	815 032	1 109 027	667 534	1 164 190	873 821	1 108 802	140.8%
Cash and cash equivalents	727 440	1 549 020	202 250	1 508 853	153 491	1 630 153	165 636	421 284	409.1%
Taxation	-	112 592	50 000	83 913	50 000	180 879	50 000	63 186	293.7%
Total assets	2 851 997	3 340 996	3 015 468	3 307 293	3 490 051	3 696 529	4 043 480	3 698 778	104.8%
Accumulated surplus/(deficit)	1 017 916	1 456 955	1 277 923	1 913 871	1 723 353	1 959 292	2 030 907	2 161 175	123.8%
Capital and reserves	627 334	627 335	627 334	627 335	627 334	627 335	627 335	627 335	100.0%
Trade and other payables	750 000	996 246	953 957	641 100	948 760	1 000 635	1 045 321	769 446	92.1%
Taxation	-	58 116	14 151	-	42 646	-	179 308	-	24.6%
Provisions	151 046	202 345	142 103	124 988	147 958	109 267	160 609	140 823	96.0%
Derivatives financial instruments	305 701	-	-	-	-	-	-	-	-

#### Statements of estimates of financial performance and position

3 340 996

2 851 997

Total equity and liabilities

#### Table 32.34 State Information Technology Agency statements of estimates of financial performance and position

3 015 468

3 307 293

3 490 051

3 696 529

4 043 480

3 698 778

104.8%

Statement of financial position	Revised	Average growth rate	Expen- diture/ Total: Average				Average growth rate	Expen- diture/ Total: Average
	estimate	(%)	(%)	Medi	um-term estimate		(%)	(%)
R thousand	2014/15	2011/12 -	2014/15	2015/16	2016/17	2017/18	2014/15 - 20	17/18
Revenue								
Non-tax revenue	5 265 413	2.5%	100.0%	5 787 393	6 361 365	6 992 520	9.9%	100.0%
Sale of goods and services other than capital	5 182 473	3.1%	96.8%	5 700 720	6 270 792	6 897 871	10.0%	98.5%
assets of which:								
Sales by market establishment	5 182 473	3.1%	96.8%	5 700 720	6 270 792	6 897 871	10.0%	98.5%
Other non-tax revenue	82 941	-20.2%	3.2%	86 673	90 573	94 649	4.5%	1.5%
Total revenue	5 265 413	2.5%	100.0%	5 787 393	6 361 365	6 992 520	9.9%	100.0%
Expenses								
Current expenses	4 985 020	4.4%	97.6%	5 483 522	6 031 874	6 628 150	10.0%	100.0%
Compensation of employees	1 463 125	-5.1%	32.4%	1 600 872	1 751 655	1 926 820	9.6%	28.7%
Goods and services	3 260 373	8.7%	62.3%	3 590 265	3 964 475	4 356 957	10.1%	64.6%
Depreciation	261 522	40.8%	2.4%	292 385	315 744	344 373	9.6%	5.2%
Total expenses	5 063 530	3.8%	100.0%	5 568 606	6 124 131	6 728 238	9.9%	100.0%
Surplus/(Deficit)	201 883	-18.0%	-	218 787	237 234	264 282	9.4%	-
Statement of financial position								
Carrying value of assets	2 105 507	75.2%	26.6%	3 141 407	2 999 346	2 939 477	11.8%	66.7%
of which:								
Acquisition of assets	1 538 000	220.4%	14.8%	1 151 000	600 000	600 000	-26.9%	24.1%
Receivables and prepayments	1 108 802	-4.5%	33.3%	949 904	833 481	960 422	-4.7%	23.3%
Cash and cash equivalents	421 284	-35.2%	36.9%	70 264	428 937	522 648	7.5%	8.7%
Taxation	63 186	-17.5%	3.1%	50 000	50 000	50 000	-7.5%	1.3%
Total assets	3 698 778	3.4%	100.0%	4 211 575	4 311 764	4 472 547	6.5%	100.0%
Accumulated surplus/(deficit)	2 161 175	14.0%	53.2%	2 379 962	2 617 195	2 874 565	10.0%	60.0%
Capital and reserves	627 335	-	17.9%	627 335	627 335	627 335	-	15.1%
Trade and other payables	769 446	-8.3%	24.3%	984 609	819 838	687 765	-3.7%	19.6%
Taxation	-	-100.0%	0.4%	71 898	92 257	100 088	-	1.5%
Provisions	140 823	-11.4%	4.1%	147 772	155 138	182 794	9.1%	3.8%
Total equity and liabilities	3 698 778	3.4%	100.0%	4 211 575	4 311 764	4 472 547	15.4%	100.0%

#### **Personnel information**

Table 32.35 State Information Technology Agency personnel numbers and cost by salary level<sup>1</sup>

		er of posts nated for																	
	31 M	arch 2015			Nu	mber and	cost1 of	personi	nel posts i	illed / pla	anned f	or on fund	led estab	lishme	nt			Num	ıber
	Number	Number																Average	Salary
	of	of																growth le	evel/total:
	funded	posts																rate	Average
	posts	on approved		Actual		Revis	ed estim	ate			Med	ium-term	expendit	ure esti	mate			(%)	(%)
	establishment 2013/14 2014/15								1	2015/16			2016/17			2017/18		2014/15 -	2017/18
State Inf	e Information Technology				Unit			Unit			Unit			Unit			Unit		
Agency			Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary	3 183	3 183	2 979	1 354.7	0.5	2 980	1 463.1	0.5	2 980	1 600.9	0.5	2 980	1 751.7	0.6	2 980	1 926.8	0.6	9.6%	100.0%
level																			
1 – 6	784	784	761	97.0	0.1	761	105.1	0.1	761	114.9	0.2	761	125.6	0.2	761	137.0	0.2	9.3%	25.5%
7 – 10	820	820	772	237.1	0.3	770	257.0	0.3	772	281.2	0.4	772	307.7	0.4	772	338.5	0.4	9.6%	25.9%
11 – 12	1 287	1 287	1 189	742.5	0.6	1 189	805.5	0.7	1 189	881.4	0.7	1 189	964.5	0.8	1 189	1 061.6	0.9	9.6%	39.9%
13 – 16	290	290	255	272.0	1.1	258	289.9	1.1	256	317.2	1.2	256	347.1	1.4	256	382.2	1.5	9.7%	8.6%
17 – 22	2	2	2	6.0	3.0	2	5.7	2.8	2	6.2	3.1	2	6.8	3.4	2	7.5	3.7	9.6%	0.1%

1. Rand million.

#### Universal Service and Access Agency of South Africa

#### Mandate

The Universal Service and Access Agency of South Africa was established in terms of section 80 of the Electronic Communications Act (2005) as a statutory body and is listed as a schedule 3A public entity in terms of the Public Finance Management Act (1999). Its sole mandate is to promote universal service and access to electronic communications services, electronic communications network services and broadcasting services.

#### Expenditure analysis

The national development plan calls for ICT infrastructure to be expanded and modernised, and be made more accessible and affordable. This is supported by outcome 6 of government's 2014-2019 medium term strategic framework (an efficient, competitive and responsive economic infrastructure network).

The focus of the Universal Service and Access Agency of South Africa over the medium term will be on promoting universal service and access to electronic communication and broadcasting services by ensuring full utilisation of the Universal Service and Access Fund, as well as providing a platform to ensure the smooth implementation of the fund's projects. Projects that will be supported over the medium term include broadcasting digital migration and the rollout of broadband projects in line with the South Africa Connect broadband policy. This will also encompass providing institutions of learning and primary health care facilities with broadband connections.

The agency's main source of revenue is from transfers received from the Department of Telecommunications and Postal Services, and total revenue is expected to grow to R75.7 million by 2017/18. The projected increase in revenue in 2015/16 is due to an additional amount of R196 million that was reprioritised for distribution and operational expenditure related to the digital migration project, in preparation for switching off analogue broadcasting services in June 2015. Procurement, monitoring and verification, and other services relating to the digital migration process will drive increased expenditure on goods and services over the medium term.

At the end of September 2014, the agency had 67 funded posts. The number of filled posts is expected to increase from 63 in 2014/15 to 65 in 2017/18 due to the filling of critical positions relating to corporate and business development services as certain vacancies have been frozen to ensure that expenditure remains within budget. As a result, compensation of employees is expected to increase by only 4.8 per cent over the medium term.

#### Programmes/objectives/activities

Table 32.36 Universal Service and Access Agency of South Africa expenditure trends and estimates by programme/objective/ activity

aoanny											
						Expen-					Expen-
					Average	diture/				Average	diture/
					growth	Total:				growth	Total:
				Revised	rate	Average	Medium	-term expend	iture	rate	Average
	Aud	Audited outcome			(%)	(%)		estimate		(%)	(%)
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12 -	2014/15	2015/16	2016/17	2017/18	2014/15 -	2017/18
Administration	76 163	60 477	57 778	65 376	-5.0%	100.0%	262 429	69 045	75 684	5.0%	100.0%
Total	76 163	60 477	57 778	65 376	-5.0%	100.0%	262 429	69 045	75 684	5.0%	100.0%

#### Statements of historical financial performance and position

#### Table 32.37 Universal Service and Access Agency of South Africa statements of historical financial performance and

#### position

Statement of financial position									Outcome/
		Audited		Audited		Audited	Budget	Revised	Budget Average
	Budget	outcome	Budget	outcome	Budget	outcome	estimate	estimate	
R thousand	2011/	12	2012/	13	2013/	14	2014/*	15	2011/12 - 2014/15
Revenue									
Non-tax revenue	-	14	-	395	-	-	-	-	-
Other non-tax revenue	-	14	-	395	-	-	-	-	-
Transfers received	83 168	83 168	59 801	59 801	60 090	60 090	65 376	65 376	100.0%
Total revenue	83 168	83 182	59 801	60 196	60 090	60 090	65 376	65 376	100.2%
Expenses									
Current expenses	83 168	76 163	58 033	60 477	60 090	57 778	65 376	65 376	97.4%
Compensation of employees	28 124	35 440	29 475	33 421	35 810	36 171	38 522	39 692	109.7%
Goods and services	53 336	37 516	27 050	23 754	20 936	21 607	26 854	25 684	84.7%
Depreciation	1 636	3 190	1 422	3 194	3 299	-	-	-	100.4%
Interest, dividends and rent on land	72	17	86	108	45	-	-	-	61.6%
Total expenses	83 168	76 163	58 033	60 477	60 090	57 778	65 376	65 376	97.4%
Surplus/(Deficit)	-	7 019	1 768	(281)	-	2 312	-	-	-

#### Statements of estimates of financial performance and position

Table 32.38 Universal Service and Access Agency of South Africa statements of estimates of financial performance and

position

Statement of financial position			Expen-					Expen-
		Average	diture/				Average	diture/
		growth	Total:				growth	Total:
	Revised	rate	Average				rate	Average
	estimate	(%)	(%)	Med	lium-term estimate		(%)	(%)
R thousand	2014/15	2011/12 -	- 2014/15	2015/16	2016/17	2017/18	2014/15 - 2	017/18
Revenue								
Non-tax revenue	-	-100.0%	0.2%	-	-	32	-	-
Other non-tax revenue	-	-100.0%	0.2%	-	-	32	-	-
Transfers received	65 376	-7.7%	99.8%	262 429	69 045	75 684	5.0%	100.0%
Total revenue	65 376	-7.7%	100.0%	262 429	69 045	75 716	5.0%	100.0%
Expenses								
Current expenses	65 376	-5.0%	100.0%	262 429	69 045	75 684	5.0%	100.0%
Compensation of employees	39 692	3.8%	56.3%	39 307	40 430	45 639	4.8%	48.6%
Goods and services	25 684	-11.9%	41.3%	223 061	28 550	29 977	5.3%	51.3%
Interest, dividends and rent on land	-	-100.0%	0.1%	61	65	68	-	0.1%
Total expenses	65 376	-5.0%	100.0%	262 429	69 045	75 684	5.0%	100.0%
Surplus/(Deficit)	-	-100.0%	-	-	-	32	-	-

#### **Personnel information**

Table 32.39 Universal Service and Access Agency of South Africa personnel numbers and cost by salary level<sup>1</sup>

		er of posts																	
		nated for arch 2015			Nur	nber and c	ost1 of r	oreon	nal noete f	illed / nl	annad f	or on fund	lad acta	hlichm	ant			Num	hor
	Number	Number			Nui			5011		ineu / pi	anneu i		ieu esta	DIISIIIII				Average	Salarv
	of	of posts																•	evel/total:
	funded	on approved																rate	Average
	posts	establishment	A	otual		Revise	ed estim	ate			Medi	um-term e	xpendit	ure esti	mate			(%)	(%)
			2	013/14		2	014/15		2	015/16		2	016/17		2	017/18		2014/15 -	2017/18
Universal	Service a	nd Access			Unit			Unit			Unit			Unit			Unit		
Agency of	f South A	frica	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost	Number	Cost	Cost		
Salary	67	67	63	36.2	0.6	63	39.7	0.6	63	39.3	0.6	65	40.4	0.6	65	45.6	0.7	4.8%	100.0%
level																			
1 – 6	2	2	2	0.2	0.1	2	0.2	0.1	2	0.2	0.1	2	0.2	0.1	2	0.2	0.1	8.1%	3.1%
7 – 10	25	25	24	7.5	0.3	25	8.4	0.3	25	8.6	0.3	25	8.5	0.3	25	12.5	0.5	14.1%	39.1%
11 – 12	18	18	17	10.6	0.6	16	11.6	0.7	16	12.5	0.8	16	12.7	0.8	16	13.0	0.8	3.8%	25.0%
13 – 16	22	22	20	17.8	0.9	20	19.5	1.0	20	18.0	0.9	22	19.1	0.9	22	19.9	0.9	0.7%	32.8%

1. Rand million.

#### **Universal Service and Access Fund**

#### Mandate

The Universal Service and Access Fund was established in terms of section 89(1) of the Electronic Communications Act (2005). The fund's mandate is to make payments for subsidies towards the provision of ICT equipment or services, as well as the construction or extension of electronic communication and broadcasting networks for needy persons in underserved areas. The fund is managed by the Universal Service

and Access Agency of South Africa and is financed by contributions from all telecommunications licensees except community broadcasting service licensees.

#### Selected performance indicators

#### Table 32.40 Universal Service and Access Fund performance indicators by programme/objective/activity and related outcome

Indicator	Programme/Objective/Activity	Outcome		Past		Current	Pr	ojections	
			2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Number of under-serviced areas	Broadband infrastructure in	Outcome 6: An efficient, competitive	_1	_1	2	2	2	2	2
covered with broadband	under-serviced areas	and responsive economic							
infrastructure per year <sup>1</sup>		infrastructure network							
Number of new ICT access	Rapid deployment of access centres		44	104	71	286	_2	_2	_2
facilities with internet deployed		Outcome 1: Quality basic education							
in under-serviced areas and in		Outcome T. Quality basic education							
schools per year <sup>2</sup>									
Number of poor television	Broadcasting digital migration		_3	_3	_3	791 000	181 160	589 384	272 098
owning households subsidised	programme	Outcome 7: Comprehensive rural							
for broadcasting digital migration		development and land reform							
per year <sup>3</sup>									

1. The target is low due to delays in the project implementation.

2. There will be no new facilities rolled out over the MTEF period.

3. No output due to delays in the finalisation of the digital migration policy.

#### **Expenditure analysis**

The Universal Service and Access Fund's focus over the medium term will be on the implementation of broadcasting digital migration and the rollout of broadband, particularly with regard to institutions of learning and primary health care facilities. This is in line with the national development plan's emphasis on the need for ICT infrastructure to be expanded, modernised and be made more accessible and affordable, as well as outcome 6 of government's 2014-2019 medium term strategic framework (an efficient, competitive and responsive economic infrastructure network). The fund will also be utilised to ensure the sustainability of the projects that were implemented by the Universal Service and Access Agency of South Africa in the past.

The fund will provide subsidies to qualifying households to acquire devices and antennae, and to pay for installation costs, thereby enabling them to receive digital signals once the switchover from analogue to digital transmission has occurred. This will be funded through accumulated surplus funds of R930 million as a result of delays in implementing broadcasting digital migration. Other projects to be undertaken over the medium term will include rolling out broadband in municipalities in underserviced areas, providing schools in underserviced areas with educational devices to access and utilise their connectivity, and resuscitating old centres by upgrading old equipment and providing high speed internet.

The fund has no personnel as it is managed by the agency.

#### Programmes/objectives/activities

Table 32.41 Universal Service and Access Fund expenditure trends and estimates by programme/objective/activity

	Au	dited outcome		Revised estimate	Average growth rate (%)	Expen- diture/ Total: Average (%)		-term expend estimate	iture	Average growth rate (%)	Expen- diture/ Total: Average (%)
R thousand	2011/12	2012/13	2013/14	2014/15	2011/12 -	2014/15	2015/16	2016/17	2017/18	2014/15 - 2	
Administration	719	527	722	3 683	72.4%	4.1%	4 429	7 633	8 062	29.8%	1.5%
Handover of existing access centres	1 105	4 003	-	-	-100.0%	7.6%	-	-	-	-	-
Broadband infrastructure in under-serviced areas	-	-	21 575	28 545	-	7.5%	38 000	-	33 391	5.4%	7.6%
E-connectivity	215	2 893	-	17 862	336.3%	3.1%	-	-	16 461	-2.7%	1.8%
Rapid deployment of access centres	3 056	36 279	59 152	17 862	80.1%	53.2%	-	-	-	-100.0%	0.5%
Development of standard operating manual and national strategy	14	2 710	-	-	-100.0%	1.5%	-	-	-	-	-
Broadcasting digital migration programme	-	-	-	791 000	-	23.0%	181 160	589 384	272 098	-29.9%	88.6%
Total	5 109	46 412	81 449	858 952	451.9%	100.0%	223 589	597 017	330 012	-27.3%	100.0%

#### Statements of historical financial performance and position

#### Table 32.42 Universal Service and Access Fund statements of historical financial performance and position

Statement of financial position									Outcome/ Budget
		Audited		Audited		Audited	Budget	Revised	Average
	Budget	outcome	Budget	outcome	Budget	outcome	estimate	estimate	(%)
R thousand	2011/	12	2012/	13	2013/	14	2014/1	5	2011/12 - 2014/15
Revenue									
Non-tax revenue	-	214	212	10 679	142	24 134	102	102	7 703.7%
Other non-tax revenue	-	214	212	10 679	142	24 134	102	102	7 703.7%
Transfers received	260 930	260 930	273 977	273 977	285 046	285 046	289 988	840 988	149.6%
Total revenue	260 930	261 144	274 189	284 656	285 188	309 180	290 090	841 090	152.7%
Expenses									
Current expenses	260 930	1 838	274 189	7 240	3 252	722	3 683	3 683	2.5%
Goods and services	260 930	1 838	274 189	7 240	3 252	722	3 683	3 683	2.5%
Transfers and subsidies	-	3 271	-	39 172	281 936	80 727	286 407	855 269	172.2%
Total expenses	260 930	5 109	274 189	46 412	285 188	81 449	290 090	858 952	89.3%
Surplus/(Deficit)	-	256 035	-	238 244	-	227 731	-	(17 862)	-

#### Statements of estimates of financial performance and position

#### Table 32.43 Universal Service and Access Fund statements of estimates of financial performance and position

Statement of financial position			Expen-					Expen-
·		Average	diture/				Average	diture/
		growth	Total:				growth	Total:
	Revised	rate	Average				rate	Average
	estimate	(%)	(%)	Me	dium-term estima	te	(%)	(%)
R thousand	2014/15	2011/12	- 2014/15	2015/16	2016/17	2017/18	2014/15 -	2017/18
Revenue								
Non-tax revenue	102	-21.9%	2.9%	-	50	100	-0.7%	0.0%
Other non-tax revenue	102	-21.9%	2.9%	-	50	100	-0.7%	0.0%
Transfers received	840 988	47.7%	97.1%	233 540	644 540	330 012	-26.8%	100.0%
Total revenue	841 090	47.7%	100.0%	233 540	644 590	330 112	-26.8%	100.0%
Expenses								
Current expenses	3 683	26.1%	13.2%	4 429	7 633	8 062	29.8%	1.5%
Goods and services	3 683	26.1%	13.2%	4 429	7 633	8 062	29.8%	1.5%
Transfers and subsidies	855 269	539.5%	86.8%	219 160	589 384	321 950	-27.8%	98.5%
Total expenses	858 952	451.9%	100.0%	223 589	597 017	330 012	-27.3%	100.0%
Surplus/(Deficit)	(17 862)	-141.2%	-	9 951	47 573	100	-117.8%	-

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Table 32.A Summary

Project name	Service delivery	Current	Total				Adjusted			
	outputs	project stage	project cost	Audit	Audited outcome		appropriation	Medium-term	Medium-term expenditure estimate	nate
R thousand				2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18
Departmental infrastructure										
South Africa Connect: Phase 1 of digital development plan	Connection of schools and government institutions to broadband	Construction	6 565 000	I	I	384 867	23 426	226 664	382 147	391 254
Infrastructure transfers to other s	mfrastructure transfers to other spheres, agencies and departments									
Sentech: Digitisation of terrestrial television network	Efficient use of spectrum, achievement of broadcast digital dividend, achievement of multiple channel possibilities and generation of new content	Design	1 534 862	388 900	I	423 304	69 805	1	I	1
Sentech: 2010	Provision of satellite back-up links between stadiums and international broadcast centre for 2010 FIFA World Cup	Handed over	420 000	120 000	I	I	I	I	I	I
South African Broadcasting Corporation: Digital migration project	Efficient use of spectrum, achievement of broadcast digital dividend, achievement of multiple channel possibilities and generation of new content	Various	138 000	I	I	76 000	62 000	1	I	I
Universal Service and Access Agency of South Africa	Subsidisation of ICT infrastructure to promote universal access and services	Various	55 000	25 000	I	I	I	I	I	I
Total			8 712 862	533 900	I	884 171	155 231	226 664	382 147	391 254

# Table 32.B Summary of donor funding

Donor	Project	Programme	Period of commitment	Amount committed	Amount Main economic committed classification	Spending focus	Audited	outcome	Estimate	Medium-term	expenditure e	stimate
R thousand							2011/12 20	12/13 2013	14 2014/15	2011/12 2012/13 2013/14 2014/15 2015/16 2016/17 2017/18	2016/17	2017/18
Foreign In cash												
Finland	Inspire programme	Policy, Research and Capacity Development	24 months	521	521 Compensation of employees	Project manager remuneration	I	I	1	I	I	I
Total	-	-		521			1	1	1	1	ı	I

Photos provided by GCIS.



# **BUDGET 2015**

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